



# Curious about large energy customers?

Here are some important things to know.

**We know many customers have questions about large energy users, including data centers.**

## **Our commitment to you.**

### **Existing customers are our priority.**

Our priority is serving the homes and businesses who rely on us today.

### **Current customers will not pay for new growth.**

Large energy customers like data centers will pay the full costs related to their service. That includes energy supply, system upgrades, studies and planning. Those costs are not passed on to you.

### **Reliability comes first.**

We will only agree to serve new large energy customers or data centers if we can continue to provide safe, reliable service to our other customers. We do not take power away from homes or businesses to serve new customers.

### **Nothing moves forward without joint approval.**

Avista is an energy provider. We're just one part of the review and approval process. We only determine whether we can safely and reliably provide energy.

Any large energy or data center project must be reviewed and meet the requirements for approval of multiple agencies.

These can include:

- Land use and permitting
- Water and environmental review
- Local and state governments
- Water and environmental agencies
- State utility commissions

## What about rates?

Large energy customers and data centers are not driving current rate requests.

Rate changes are driven by:

- Rising energy supply costs across our industry
- Regularly maintaining and upgrading our system
- Keeping service safe and reliable

## Why consider large energy customers?

When done the right way and current customers are protected, these projects can:

- Help spread some system costs across more energy use
- Support local jobs and economic growth
- Make better use of existing infrastructure

## What's happening now?

Serving large customers is not new for us or others in our industry.

As a regulated utility, we are required to evaluate any request from customers who want to connect to our system. We regularly receive these requests and have a careful review process in place. Not all projects move forward.

What's new now is the scale of the data center requests and level of public interest. These unprecedented projects require new considerations for planning and coordination for all entities involved. Avista will actively participate in these efforts.



Learn more at  
[myavista.com/datacenters](https://myavista.com/datacenters)

