

Session 1: Wednesday, August 20, 2025, 12:00pm

Session 2: Friday, August 22, 2025, 07:30am



Equity Advisory Group – Equity Lens Session

August 2025

| www.myavista.com/ceta and www.myavista.com/eag



Introductions & Agenda

Topic	Topic Owner
Welcome, introductions overview of the meeting: rules and intent	Amber Lenhart
Connections/Partner Shares	Connections/Partners
Comment & Action Review	Ana Matthews, Customer Engagement Manager
2025 Clean Energy Implementation Plan	Kelly Dengel, Clean Energy Policy & Implementation Manager
Questions & Discussion	Amber Lenhart
Wrap-up and Adjourn	

Ground Rules

- ☐ **Stay present** mentally and physically when possible.
- ☐ **Listen** with an open mind and be open to new ideas.
- ☐ **Participate** in discussion, share concerns and ideas, and give others space to do so.
- ☐ **Ask questions** at any time. Use Zoom's "raise hand" feature or chat during presentations.
- ☐ **Work together** to consider different perspectives and support the meeting goal(s).
- ☐ **Respect** the role of the facilitator to guide the group process.



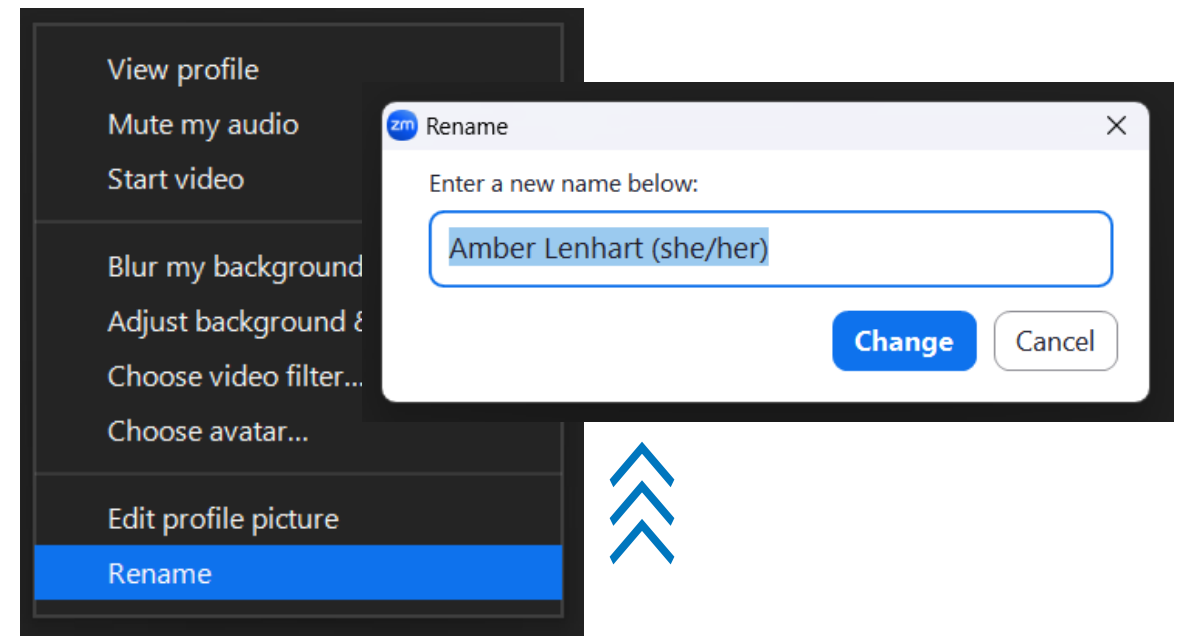
Introductions

Please share in the chat:

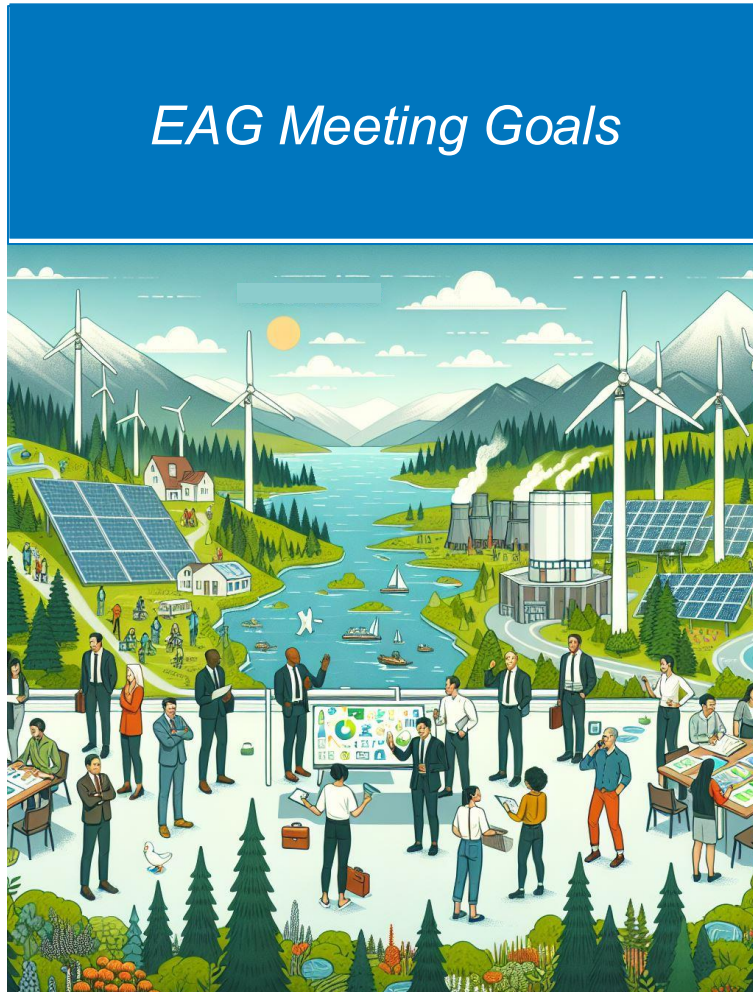
- ☐ Your name
- ☐ Organization or community

Optional: Consider including >>> your pronouns in your Zoom name

We're so glad
you're here!



Today's Equity Lens Session Goals



EAG Equity Lens Session

Meeting Goals:

1. Review topics that emerged from the July EAG and discuss Avista's actionable steps (consult)
2. EAG advise on Avista's draft 2025 Clean Energy Implementation Plan (inform and consult)
 - a) Provide input on presentation format
 - b) Provide comment and input on overall CEIP

Spectrum of Public Participation

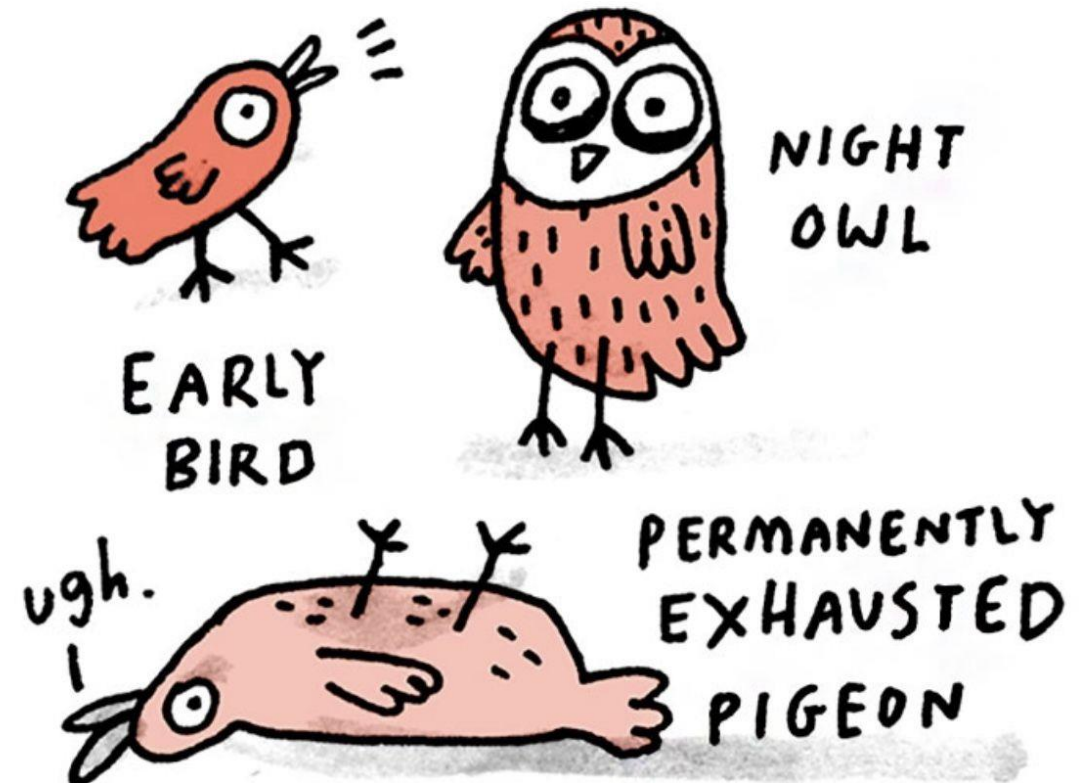
INCREASING IMPACT ON THE DECISION					
	INFORM	CONSULT	INVOLVE	COLLABORATE	EMPOWER
PUBLIC PARTICIPATION GOAL	To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions.	To obtain public feedback on analysis, alternatives and/or decisions.	To work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered.	To partner with the public in each aspect of the decision including the development of alternatives and the identification of the preferred solution.	To place final decision making in the hands of the public.
PROMISE TO THE PUBLIC	We will keep you informed.	We will keep you informed, listen to and acknowledge concerns and aspirations, and provide feedback on how public input influenced the decision.	We will work with you to ensure that your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how public input influenced the decision.	We will look to you for advice and innovation in formulating solutions and incorporate your advice and recommendations into the decisions to the maximum extent possible.	We will implement what you decide.

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Connection Question

Are you an early bird, night owl, permanently exhausted pigeon, or something different?



Partner Shares

- Upcoming relevant community events or opportunities
- Pressing issues facing our community or a need someone might be able to address
- Challenges your organization is facing (especially around equity)





EAG Comment & Action Review

Ana Matthews | Customer Engagement Manager

EAG Comments & Actions

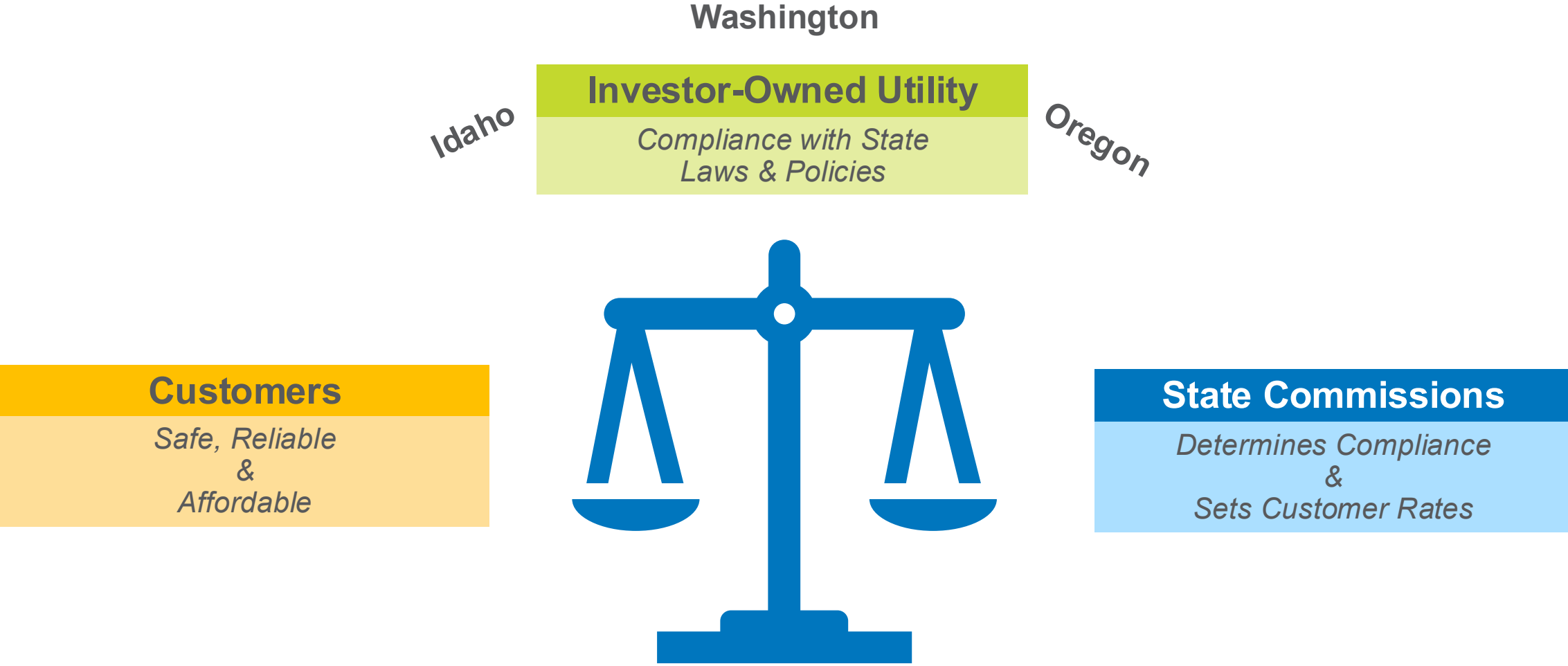
Area	Comment	Avista's Response
Translation Services & Accessibility	Could Avista consider including a one-page multilingual insert in their bills, like what health insurance companies do?	Yes, it will require an assessment and planning
	Would such an insert help raise awareness about available language services and potentially offer a solution to communication challenges?	- Possibly, however the extent is unknown. - Avista Advisors 2021 Survey Bill Inserts Questions - Paperless bills (55%): 63% quick scan; 21% read to understand, 16% throw away - Paper bills(44%): 61% quick scan, 23% read to understand, 16% throw away
	What percentage of customers receive paper bills from Avista?	WA residential customers 60% receive their bill via postal service 23% are on automatic pay 40% via e-bill 43% are on automatic pay
	Of customers (individuals receiving services) - how many are the actual account holders versus renters (i.e., where their landlord gets the bill, and the renter is not listed on the bill)?	- This information is not available through our existing data infrastructure - Other methods of communication are available for renters



2025 Clean Energy Implementation Plan

Kelly Dengel | Clean Energy Policy & Implementation Manager

Avista's Regulatory Model



Clean Energy Transformation Act (CETA)



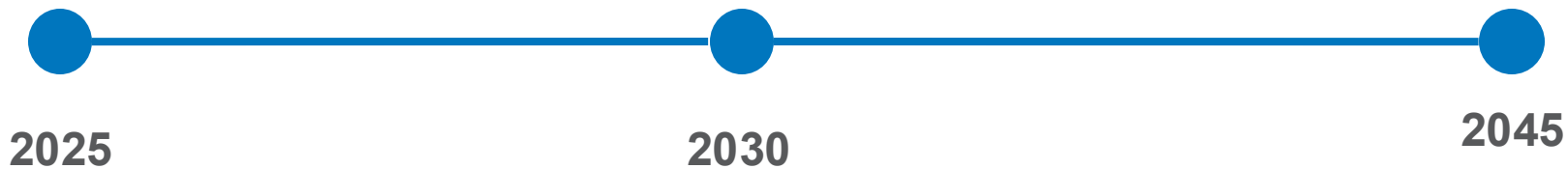
**Eliminate coal-fired electricity
by the end of 2025**



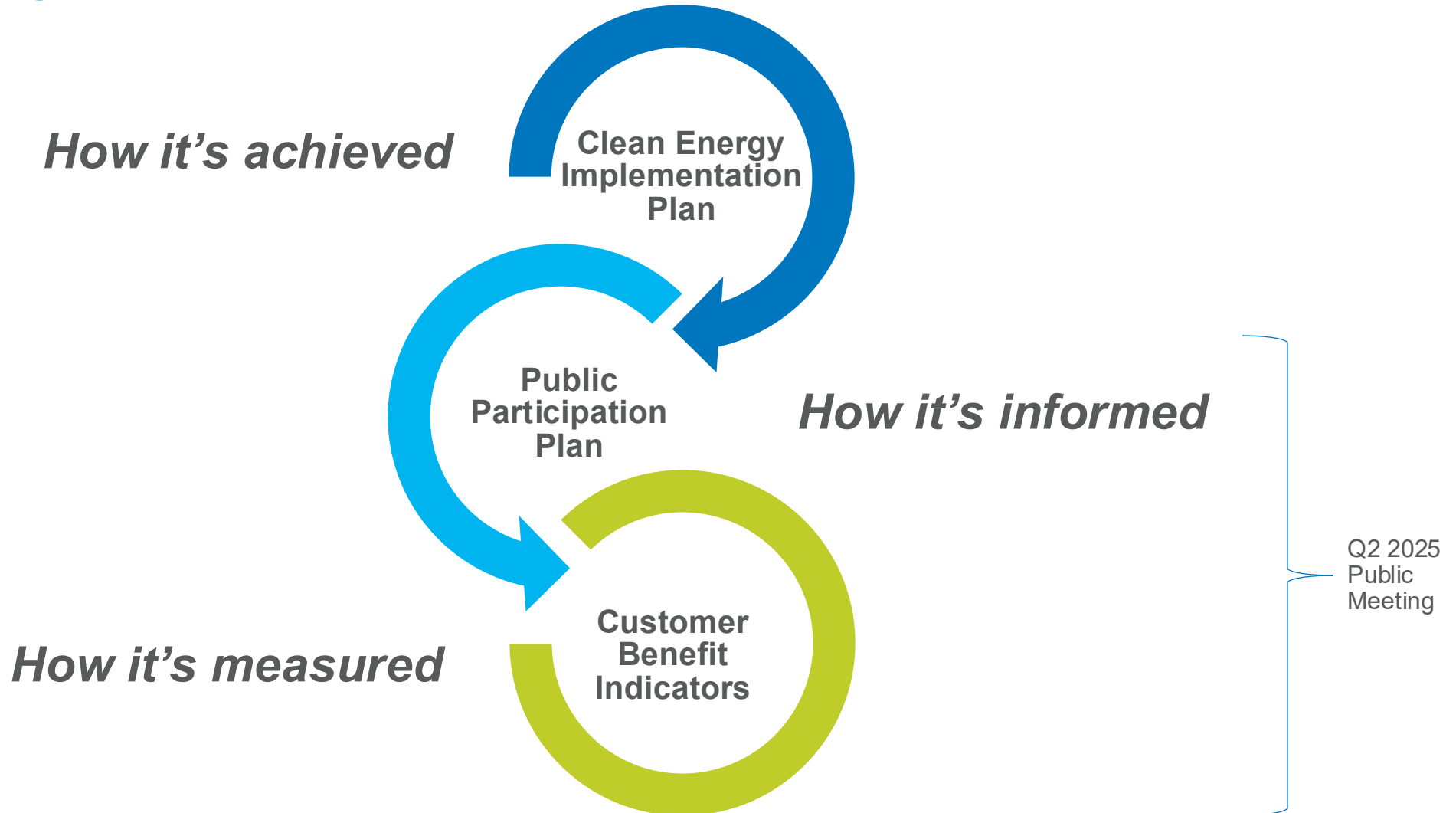
**Use carbon-neutral
electricity by 2030**



**Use 100% renewable or non-
carbon emitting electricity by 2045**



Complying with CETA



Terms & Definitions

Megawatt (MW) / Kilowatt (kW)

Unit of power equal to 1,000,000 watts / 1,000 watts

Renewable Energy

Energy created from a renewable or non-carbon emitting sources

Renewable Energy Credit

Proof the energy is generated from a renewable source

Energy Efficiency

Using less energy but achieving the same results

Demand Response

Reducing energy usage during high demand time frames

Customer Benefit Indicator

Metrics to evaluate customer benefit of the clean energy transition

Named Communities

Customers disproportionately and negatively impacted by housing, food and income insecurities, environmental effects and other factors

2025 Clean Energy Implementation Plan

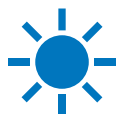


**Named Communities &
Customer Benefit Indicators**



**Public
Participation Plan**

**Renewable
Energy**



**Energy
Efficiency**



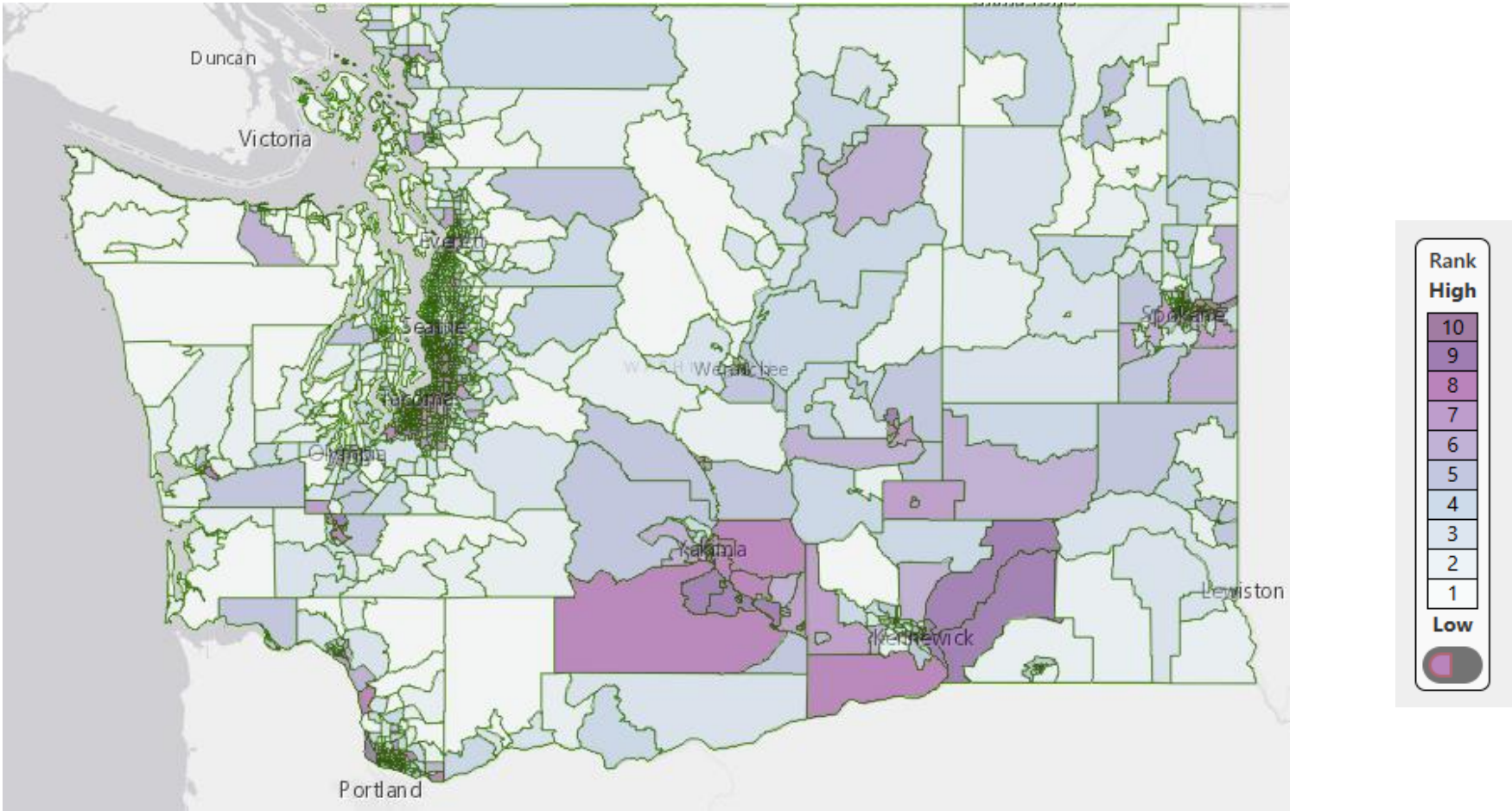
**Demand
Response**



**Company
Initiatives**



WA Dep. of Health's Environmental Health Disparities Map



Named Communities: Customers disproportionately and negatively impacted by housing, food and income insecurities, environmental effects and other factors



Named Communities Identification

Highly Impacted Communities

- All DOH sensitivities combined score 9 or higher or Tribal census tracts

&

Vulnerable Populations

- DOH Socioeconomic & Sensitive populations at 9 or higher
- Equity Advisory Group identified characteristics
- Federal – Climate and Economic Justice 40 Map: Climate Change | Energy | Health | Housing | Legacy Pollution | Transportation | Water & Wastewater | Workforce Development (all sensitivities, all scores)

Named Communities: Customers disproportionately and negatively impacted by housing, food and income insecurities, environmental effects and other factors



2025 CEIP Vulnerable Populations Characteristics

WA DOH – Socioeconomic & Sensitive Factors

- No high school diploma
- People of color
- Population living in poverty <=185% of the Federal Poverty Level
- Primary language other than English
- Unemployment
- Death from cardiovascular disease
- Low birth weight
- Unaffordable house >30% of income
- Transportation expense

2021, 2023 & 2024 Equity Advisory Group Identified Characteristics

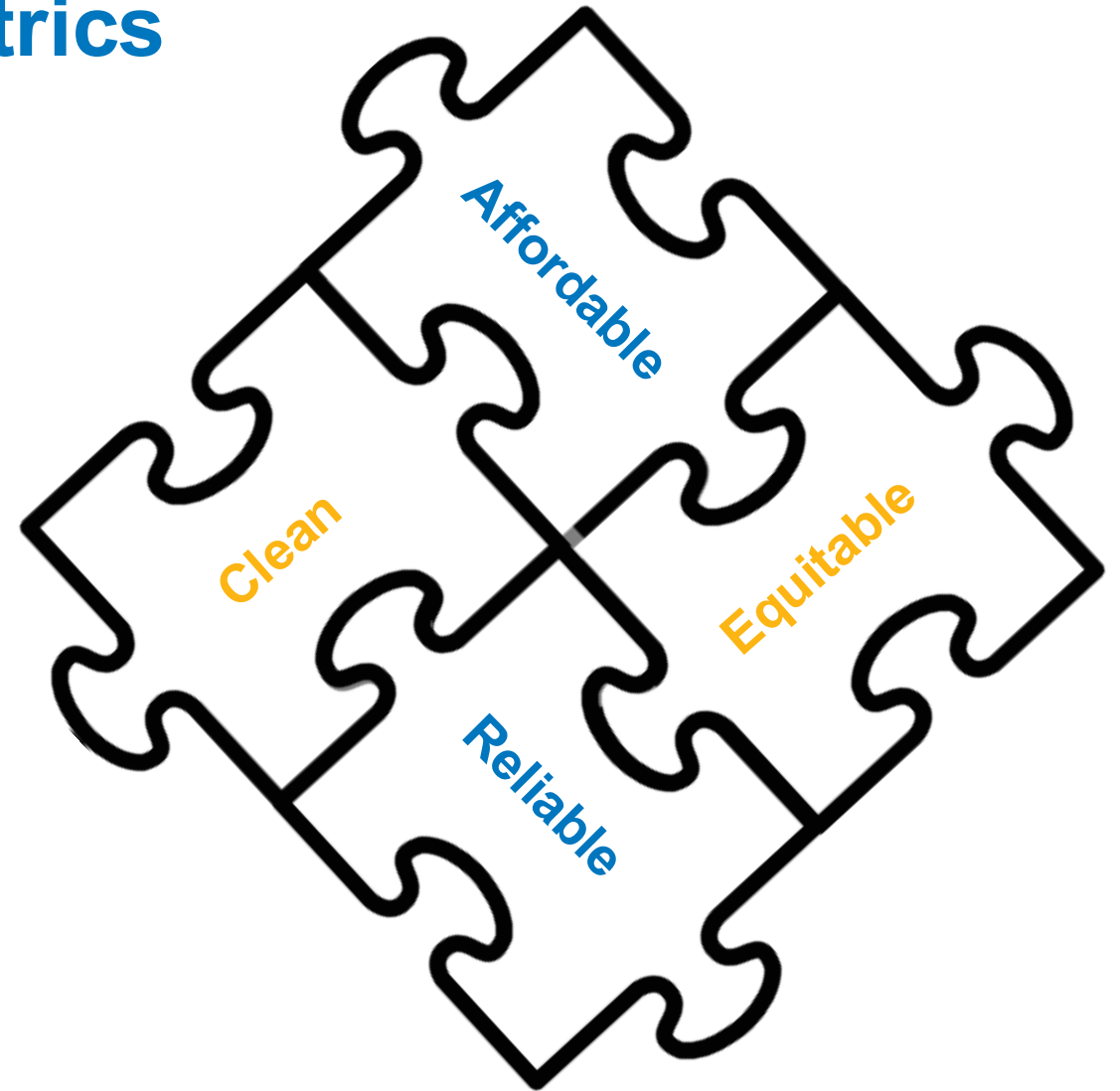
- American Indian and Alaska Native (on/off reservation)
- BIPOC
- Eastside of Spokane
- Fossil fuel industry workers
- Houseless populations
- Individuals who do not read
- LBGTQIA2S+
- Low-Income
- Migrant workers
- Monolingual (no written languages)
- Northeast Spokane households
- Neighboring communities and states
- Non-English speakers
- Older homes with older infrastructure
- People who fall between the cracks
- People with disabilities
- Populations outside of Avista's service territory who are affected by fossil fuel infrastructure and production
- North Central neighborhood, Spokane, WA
- Peaceful Valley, WA
- Religious and spiritual people
- Rural
- Specific indigenous languages
- Tenants (renters)
- Undocumented individuals
- Youngest generation (high school, college)
- Youth (some help families navigate resources)
- Aging populations
- Resiliency (community & personal)
- Tasesa Village, Mead, WA
- High energy burden



Customer Benefit Indicator Metrics

Measure, and hold accountable to, an equitable transition to clean energy for all customers

Ensure the equitable distribution of energy and nonenergy benefits and reductions of burdens to Named Communities (Highly Impacted Communities & Vulnerable Populations)



2025 CEIP Customer Benefit Indicators



Affordability

Participation in
Company Programs

Energy Burden



Accessibility

Outreach &
Communication

Transportation Elec

NC Investments



Energy
Resilience

Energy Availability



Energy
Security

Generation
Location

Residential
Disconnects



Environmental
Affects

Outdoor Air
Quality

Greenhouse Gas
Emissions



Public
Health

Employee Diversity

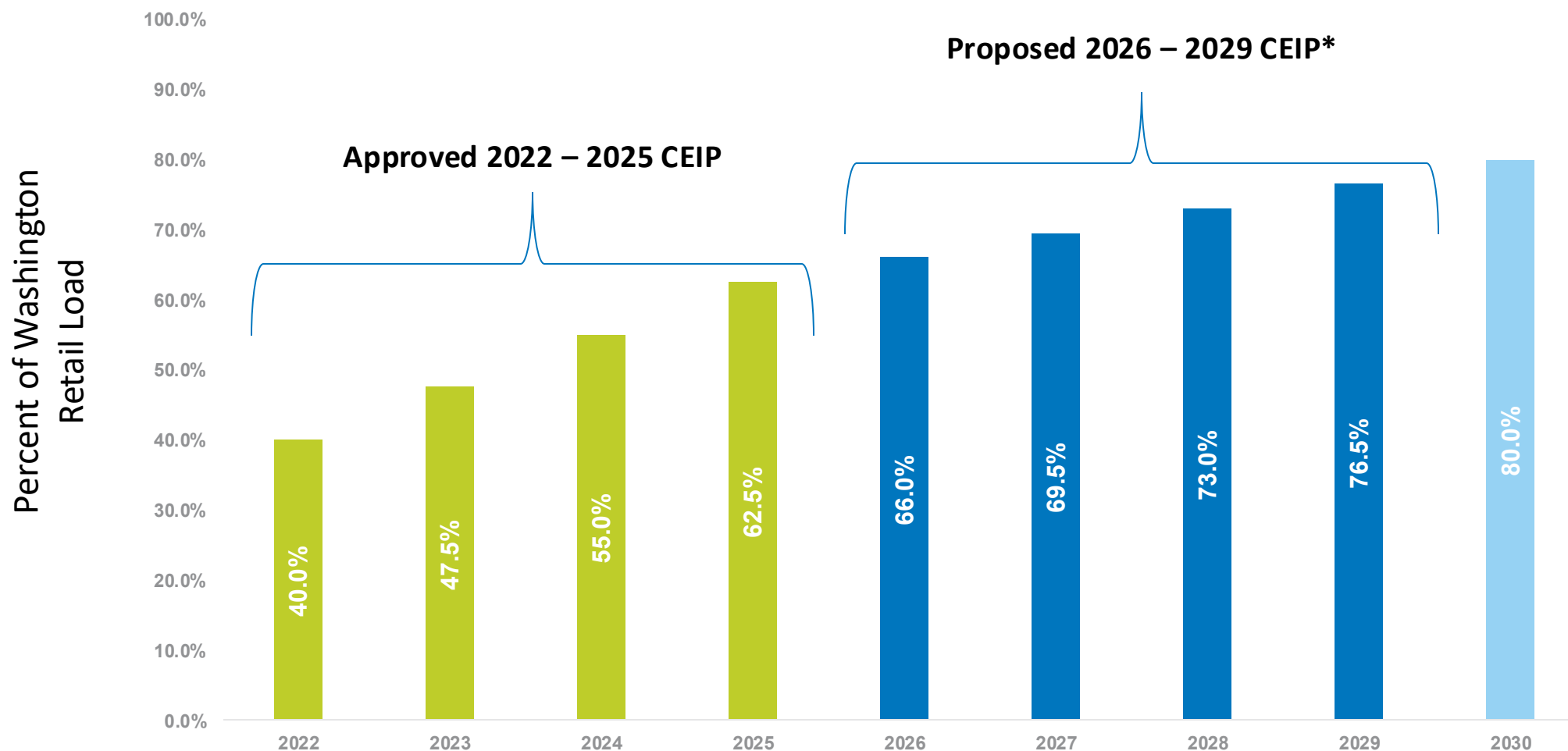
Supplier Diversity

Indoor Air Quality

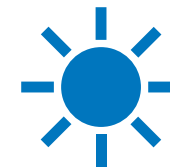
6 Benefit Areas | 13 CBIs | 54 Metrics



Proposed Renewable Energy Targets



*Based on preliminary targets set in the 2025 Clean Energy Action Plan; subject to change



Renewable Energy Targets & Specific Actions

Interim Targets

2026 – 66.0%

2027 – 69.5%

2028 – 73.0%

2029 – 76.5%

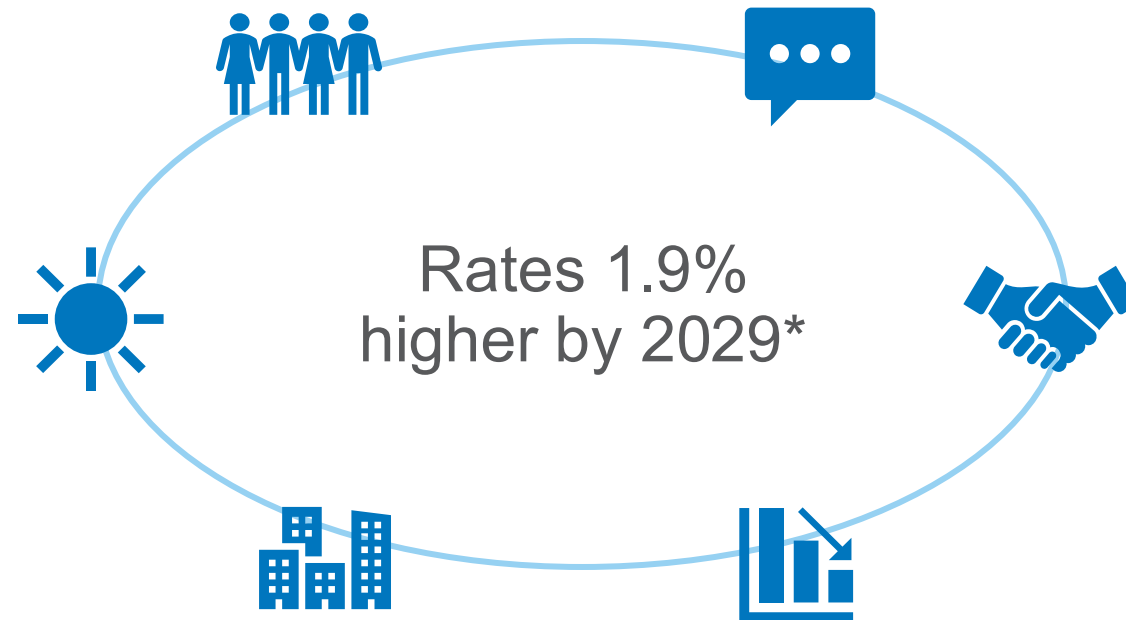
Specific Actions

- Retire sufficient Renewable Energy Credits to comply with annual targets
- Issue 2025 All Source Request For Proposal
 - 75 – 375 MW of winter qualifying capacity
 - 50 – 350 MW of summer qualifying capacity
 - 0 – 200 aMW of annual clean energy

Renewable Energy: Energy created from a renewable or non-carbon emitting sources

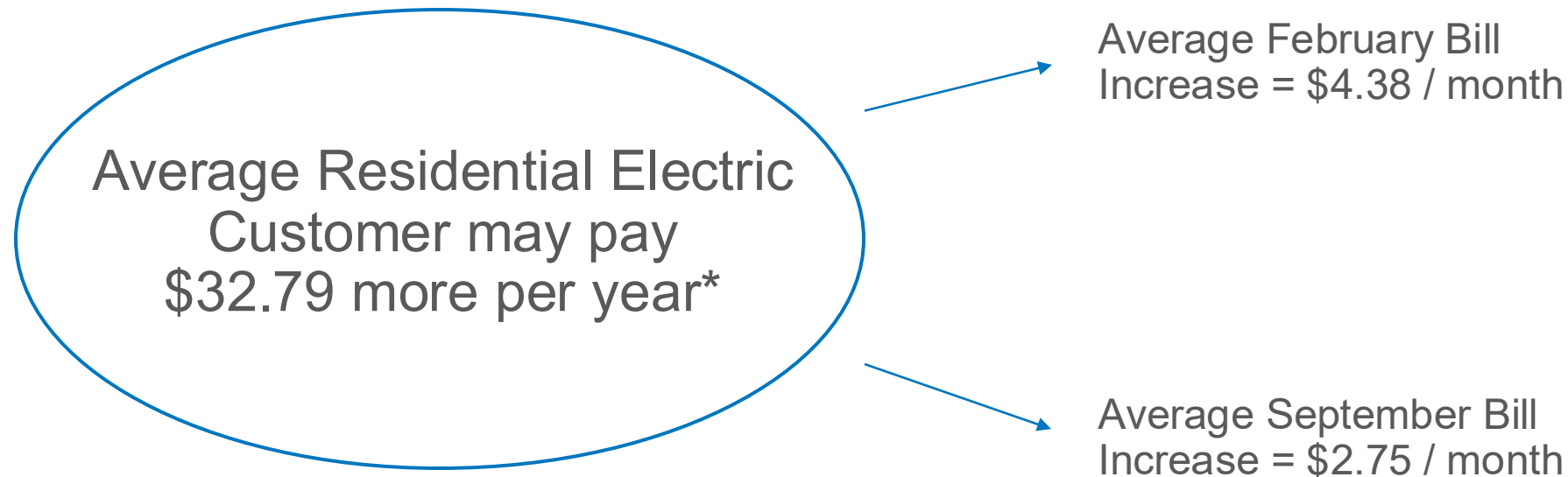
Renewable Energy Credit: Proof the energy is generated from a renewable source

Estimated Four-Year Rate Impact



*Excludes financial energy assistance, impact of previous resource decisions

Estimated 2029 Rate Impact of the Plan



*Only reflects impact of 2025 Clean Energy Implementation Plan
*Excludes financial energy assistance, impact of previous resource decisions
*Assumes electric residential customer usage of 11,386 kWh/annually



Energy Efficiency Targets & Specific Actions

Targets

147,344 MWh savings by 2029

Specific Actions

- Continue existing cost-effective measures/program
- Pursue newly identified cost-effective measures/programs

Energy Efficiency: Using less energy but achieving the same results
Megawatt Hour / MWh: The unit of energy equivalent to one megawatt of power used for one hour



Demand Response Targets & Specific Actions

Targets

Cumulative 55 MW savings during a single peak hour by 2029

Specific Actions

- Continue existing 30 MW industrial DR contract
- Issue 2025 All Source Request For Proposal
 - Acquire 25 MW DR cost-effective programs

Demand Response: Reducing energy usage during high demand time frames
Megawatt / MW: Unit of power equal to 1,000,000 watts

Company Initiatives Goals & Actions



Targets

Invest up to \$5M annually
in Named Communities

Aspirational Customer Benefit
Indicator metric goal by benefit area

Specific Actions

- Named Community Investment Fund

\$2M
Energy
Efficiency

\$3M
Community

- Supporting actions for each Customer
Benefit Indicator metric

Aspirational Customer Benefit Indicator Goals



Affordability

Saturation of participation in company programs at 60% by 2029



Accessibility

Provide 5,040 EV trips annually for CBOs by 2029



Energy Resilience

Reduce the frequency of outages for all customers by 2029



Energy Security

Decrease the percentage of disconnects for all customers by 2029



Environmental Affects

Decrease greenhouse gas emissions by 2029



Public Health

Increase employee diversity by 2029

2025 Clean Energy Implementation Plan



**Named Communities &
Customer Benefit Indicators**



**Public
Participation Plan**

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2025 Clean Energy Implementation Plan Timeline

Public comment period through August 31, 2025



2025 CEIP: <https://www.myavista.com/about-us/washingtons-clean-energy-future/clean-energy-implementation-plan>

Email: ceta@avista.corp.com

Comment Form: www.myavista.com/ceta

Compile & address comments through September 30, 2025

File with Washington Utilities & Transportation Commission October 1, 2025



- Written notification to all WA electric customers by Nov. 1
- Commission's determination – TBD



Questions and Discussion

Amber Lenhart

Questions and Discussion

- ☐ What clarifying questions or curiosities do you have about the presentation?
- ☐ What disparities, root factors, or inequities (historic and current) are related to this topic?
- ☐ How could Avista improve engagement strategies related to this topic, if at all?
- ☐ What new ways could help measure and track benefits and reduced burdens related to this topic?
- ☐ What steps, practices, or policies could help reduce future inequities related to this topic?

Feedback from Wednesday's EAG

- Explain acronyms and provide definitions for common utility terms
- Break down how CEIP-related costs affect customers in a way that's easy to understand and feels relevant to their everyday experience.



Thank you



Next EAG Equity Lens Session Meetings

Afternoon: 12pm – 1:30pm

Wednesday, September 17

Friday, September 19

Morning: 7:30am to 9:00am

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