

AVISTA CORPORATION
dba Avista Utilities

RULE NO. 20
MISCELLANEOUS CHARGES

The following schedule summarizes the Company's service charges to its natural gas customers:

Disconnect (normal business hours).....	no charge
*Reconnect charge for non-pay/Customer convenience.....	\$30 -during office hours****
(Reference Rule 11)	\$50 -other than office hrs****
* Seasonal Reconnect	\$30 -during office hours****
(Reference Schedule 410 and 420)	\$50 -other than office hrs****
Returned checks from the Bank (Reference Rule 9)	\$ 25
Late Payment Fee	2% of unpaid balance
(Reference Rule 9).....	over \$200
2nd Meter Test within 12 Month Period	Company cost of***
(Reference Rule 18)	performing test
Deposits to establish credit - (Reference Rule 7)	Based on premise usage
Penalty Charge for Excess Therms Taken During Curtailment	\$10.00/therm
(Reference Rule 14)	
Customer Requested Removal and Replacement of Meter/Communication Equipment.....	\$221.61
(Reference Rule 17)	
Monthly Meter Reading Expense	\$50.88/month
(Reference Rule 17)	

(R)

* Avista Utilities may charge and collect any unusual costs incident to the discontinuance or restoration of a service which has resulted from the customer's action or negligence. In addition, this Commission approved fee may be charged whenever the Company visits a residential service address intending to reconnect service, but due to customer action, the Company is unable to complete the reconnection at the time of the visit. Further, when service has been discontinued at the Customer's request and then reestablished within a twelve-month period, the Customer shall be required to pay the monthly minimum charges that would have been billed had service not been discontinued.

*** Cost based on company formula which allows the Company to recover expenses for payroll, taxes, insurance, and company vehicle used.

**** Office hours are between 8 a.m. and 5 p.m. on weekdays, other than holidays.
(Reconnects must be accomplished before 5PM in order to merit the "during office hour" charge).

Advice No. 20-13-G
Issued December 2, 2020

Effective For Service On & After
January 1, 2021

Issued by Avista Utilities
By

Patrick Ehrbar, Director of Regulatory Affairs

