

AVISTA CORPORATION
dba Avista Utilities

RULE NO. 20
MISCELLANEOUS CHARGES

The following schedule summarizes the Company's service charges to its natural gas customers.

- Disconnect (Normal Business Hours): No Charge
- Reconnection Charge (Reference Rule 11):ⁱ
 - Non-Payment or Customer Convenience (Reference Rule 11) \$30 during Office Hours
\$50 After Hours
 - Reconnect Attempted/Field Visit Chargeⁱⁱ \$30 during Office Hours
\$50 After Hours
 - Seasonal Reconnectⁱⁱⁱ (Reference Schedules 410 and 420) \$30 during Office Hours
\$50 After Hours
- Bank-Returned Checks (Reference Rule 9) \$25 per check
- Late Payment Fee (Reference Rule 9) % of unpaid balance, if over \$200
- 2nd Meter Test within 12-Month Period (Reference Rule 18) Company cost of performing test^{iv}
- Deposits to Establish Credit (Reference Rule 7) Based on premise usage
- Curtailment Penalty Charge for Excess Therms Taken (Reference Rule 14) \$10/therm
- Customer-Requested Removal and Replacement of Meter/Communication Equipment (Reference Rule 17) \$221.61
- Monthly Meter Reading Expense (Reference Rule 17) \$50.88/month

ⁱ **Office Hours** are between 8 a.m. and 5 p.m. on weekdays, holidays excluded. Reconnects not accomplished by 5 p.m. are considered **After Hours**, unless delayed as a result of the Company. See Rule No. 11 for specifics regarding the Company's disconnection and reconnection policies, including Severe Weather protections and exemptions for Income-Qualified or medical certificates.

ⁱⁱ This Commission-approved fee may be charged in accordance with the Company's standard reconnection rules in the event the Company visits a residential service address intending to reconnect service, but due to customer action, the Company is unable to complete the reconnection at the time of the visit.

ⁱⁱⁱ When service has been discontinued at the Customer's request and then reestablished within a twelve-month period, the Customer shall be required to pay the monthly minimum charges that would have been billed had service not been discontinued.

^{iv} Cost is based on a Company formula intended to recover expenses for payroll, taxes, insurance, and company vehicle used.

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By



Patrick Ehrbar, Director of Regulatory Affairs

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