

AVISTA CORPORATION
dba Avista Utilities

SCHEDULE 192

LOW-INCOME RATE ASSISTANCE PROGRAM

APPLICABLE:

To Customers in the State of Washington where the Company has natural gas service available. The rate adjustment assessed for the Low-Income Rate Assistance Program (LIRAP) shall be applicable to all retail customers taking service under Schedules 101, 102, 111, 112, 116, 131, 132 and 146. This rate adjustment is designed to recover costs incurred by the Company associated with providing bill assistance to low-income customers.

MONTHLY RATE:

The energy charges of the individual rate schedules are to be increased by the following amounts:

Schedule 101 & 102	\$0.02713 per Therm	(l)
Schedule 111, 112 & 116	\$0.02275 per Therm	(l)
Schedule 131 & 132	\$0.01997 per Therm	(l)
Schedule 146	\$0.00113 per Therm	

ANNUAL TRUE-UP:

On or before August 1, every year, the Company will file to adjust rates collected for the necessary program revenue with an effective date of October 1.

SPECIAL TERMS AND CONDITIONS:

Service under this schedule is subject to the Rules and Regulations contained in this tariff.

The above Rate is subject to increases as set forth in Tax Adjustment Schedule 158.

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Effective October 1, 2021

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By

Patrick Ehrbar, Director of Regulatory Affairs



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LOW-INCOME RATE ASSISTANCE PROGRAM - Continued

LIRAP provides bill assistance to eligible customers. Program eligibility and benefit determination are conducted by Community Action Agencies (CAAs). Additionally, a Community Partner Network (CPN) may be utilized to support program outreach and administration to engage with hard-to-reach and underserved customers.

LIRAP is comprised of eight components:

- LIRAP Heat: For clients receiving “regular” energy assistance (i.e., LIRAP Heat), the eligibility similar to the Federal Low Income Home Energy Program (LIHEAP) and is available to customers with incomes at or below 150% Federal Poverty Level (FPL). Similar to LIHEAP, the benefit amount is based on (i) household size, income, energy costs (all electric or natural gas costs, used for space heating or base load), and (ii) housing type (single family, multifamily, etc.), then calculated using the mechanism approved by the Department of Commerce.
- LIRAP Emergency Share: For customers receiving “emergency” assistance (i.e., LIRAP Emergency Share) or small benefit amounts, the process is similar to that used for the donation-based Project Share program. The amount of emergency assistance is determined on a case-by-case basis not to exceed \$350. Emergency assistance qualification criteria include hardship or risk of service disconnection. All energy costs resulting from electric or natural gas usage are eligible (including kWh and therm consumption, applicable taxes, and arrearages).
- LIRAP Energy Grant: Provides a \$250 grant to qualifying customers with incomes at 151% FPL up to 200% FPL or 80% Area Median Income (AMI), whichever is higher.
- LIRAP Senior/Disabled Outreach: A grant-based program for senior and/or individuals with disability with incomes 151 to 200 percent FPL. This program is set to conclude on September 30, 2021.
- Senior/Disabled Rate Discount: A rate discount program designed to help mitigate the impact of energy costs on senior and/or individuals with disability who have variable incomes between 151-200 percent FPL.

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LOW-INCOME RATE ASSISTANCE PROGRAM - Continued

- Temporary COVID-19 Hardship Assistance: A one-time grant for customers experiencing financial hardship due to the 2020 Coronavirus pandemic. Mimics “emergency” assistance (i.e. LIRAP Emergency Share or Project Share) processes. The amount of this emergency assistance is determined on a case-by-case basis, not to exceed \$350.
- Arrearage Management Plan (AMP): Available to customers with income at 51-200 percent FPL, this program reduces customer arrearages owed over a 12-month period by providing an incentive for regular, on-time payment of these balances. Available twice within a 7-year period.

Administration and program delivery funds will be provided to the CPN entities on a per-application basis, with compensation set at \$75 per application successfully processed. An application is considered successfully processed when it results in a LIRAP benefit being applied to a customer’s account.

In addition, the agencies can use up to 6% of direct service funding to purchase energy saving items to disburse to individuals either at the time of their appointment or through other means.

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