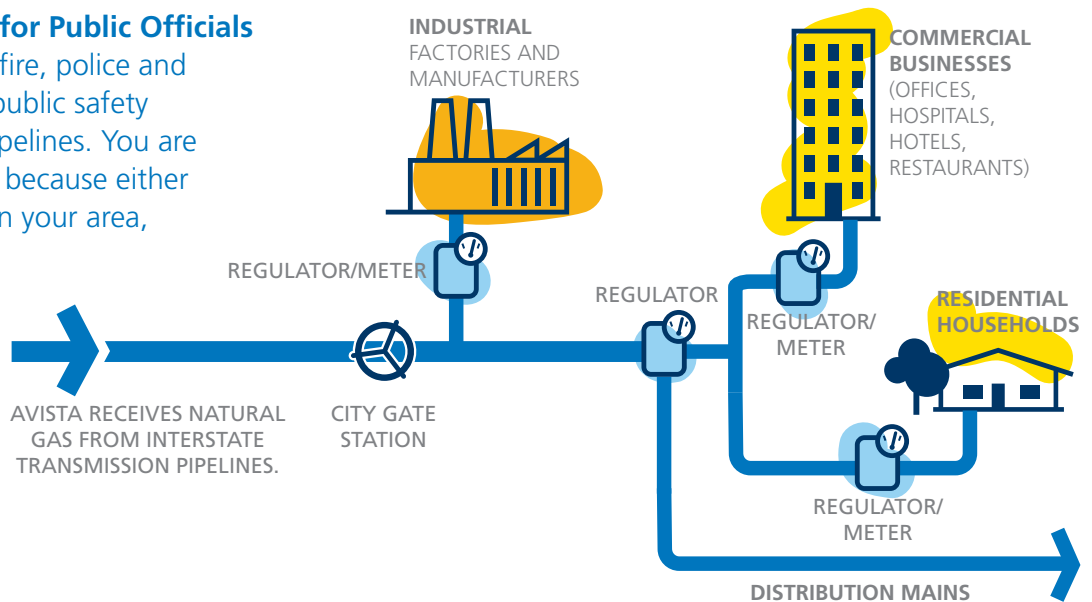


# Safety First

Important information about natural gas pipelines in your community.

## Important Information for Public Officials

Avista works closely with fire, police and public officials to ensure public safety around our natural gas pipelines. You are receiving this information because either you have Avista facilities in your area, your employees traverse our service area, or you provide mutual aid in natural gas emergencies.



## Avista's Natural Gas Pipeline System

Natural gas pipelines play a vital role in our daily lives. The heating of homes and businesses, cooking and cleaning, and hot water heating are all made possible by safe and reliable natural gas delivered through pipelines.

Avista transports natural gas through pipelines in your community. For areas along our pipelines where the consequences of an accident would be greatest, we have developed Integrity Management Plans to assess potential hazards and to manage the safety of our pipelines.

## Identifying Pipeline Markers

Avista posts brightly colored markers along our right-of-way to identify the presence of—but not necessarily the exact location of—our buried natural gas pipelines. A 24-hour emergency phone number is posted on each marker.

Not all of Avista's underground pipelines have markers, however. These include the main lines and service lines of our distribution system. Main lines are generally installed in utility easements alongside streets and highways. Service lines run from the distribution main line into homes and businesses.



## Location of Pipelines in Your Response Area

Your department can access critical pipeline maps by registering with the National Pipeline Mapping System (NPMS) at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov). NPMS will provide a list of pipelines by county or zip code, including the contact information of pipeline operators.

## Disaster Preparedness

In the event of a major emergency, Avista will implement its Emergency Operations Plan to deal with the emergency in an efficient manner. It is possible to review the plan at Avista's local offices.

### Call 811 Before You Dig

If a public works project includes any type of excavating (such as installing water lines with a backhoe or planting trees with a hand shovel), your department or agency is required by law to call 811 or visit **call811.com** at least two business days before you dig. Calling lets someone locate and mark potentially hazardous underground utility lines ahead of time so that your crews stay safe and do not damage or accidentally build overtop of Avista's utility infrastructure.



**Know what's below.  
Call before you dig.**

### For additional information

**800-227-9187**

[avistautilities.com/safety](http://avistautilities.com/safety)

[publicsafety@avistacorp.com](mailto:publicsafety@avistacorp.com)

Если Вы хотели бы получить информацию о правилах безопасности на русском языке, пожалуйста звоните по телефону 800-227-9187.

Si desea recibir información en Español acerca de la seguridad, por favor llamar a: 800-227-9187

For assistance with alternative languages please call 800-227-9187.

Avista Utilities  
1411 East Mission MSC 20  
Spokane, WA 99220-3727

## Signs of a Natural Gas Leak



We add a sulfur-like rotten egg stench so you'll know right away if there is a problem.



Gas can hiss or even roar as it escapes pipes.



Gas may make bubbles, blow dirt and kill plants when leaking from underground pipes.

### Steps to follow if you notice a natural gas leak

- Do NOT smoke, light flares, turn electrical switches on or off, use a telephone or cell phone, or take any other action that might create a spark.
- Evacuate everyone from the building or area.
- Call 911 and Avista at 800-227-9187 from a safe, neighboring place.
- Do not go back until Avista says it is safe.

