

A woman with short brown hair and a man with white hair and a beard are looking at a document together in a home setting. The woman is wearing a white sleeveless shirt, and the man is wearing a red and black plaid shirt over a white t-shirt. They are standing in front of a wooden shelving unit with various items on it. The lighting is warm and natural, suggesting an indoor environment.

**Looking
for energy
bill assistance?**

We have options.

AVISTA®

Avista partners with community agencies to provide financial assistance, plus we offer other services to help you manage and pay your bill.

For more ways we can help, please call 1-800-227-9187 or visit myavista.com/covid-19.

- **Energy Assistance Grants** are available through local community agencies for income-qualified residential customers. To find an agency near you, call Avista at 1-800-227-9187 or visit myavista.com/assistance.
- **Comfort Level Billing** divides yearly energy costs into 12 equal and predictable monthly payments.
- **Preferred Due Date** helps align your bill's due date with payday.
- **Payment Arrangements** can be made on an individual basis for those in need.