

February 2021 | Oregon



Limited time bonus incentives

Time is running out to tap into limited-time bonus incentives from our partner Energy Trust of Oregon.

Income qualified households and single-family rental properties are eligible for a cash incentive of \$1,000 towards an efficient natural gas furnace. You can also save on professionally installed attic/ceiling insulation with cash incentives of \$1.25 per square foot. These offers end March 31, 2021, so visit energytrust.org/bonus-incentives-help-you-save-more or call (866) 368-7878 to learn more.



On the Oregon Trail: North Powder, OR

Many people are drawn to the North Powder area for its stunning views, proximity to the mountains, and some of the best skiing around. Founded in 1902, North Powder, Oregon had only 12 businesses, three churches, a school, and a newspaper. Today, you can find the town just off the freeway. Those who are traveling often enjoy taking a rest here to stretch their legs with a short hike or even stay for a relaxing night. The best thing is how gorgeous it is in both summer and winter. The ski hill makes all your winter dreams come true, and in the summer, the same mountains provide hiking, backpacking, and bike trails. It's not only a perfect place for those who love to adventure, but also for those who love to take in amazing views and relax.

Anthony Lakes Mountain Resort is definitely a key attraction of the area. With an average yearly snowfall of 300 inches, 8,000 feet of elevation, and 21 ski runs, who wouldn't have a great time here? For those who don't ski, not to fear. There is a ski school where you can learn, or a lodge to hang out, relax, and read a book while watching snow fall. Sit by the fire, enjoy a hot chocolate or coffee, and take in the breathtaking views of the slopes.

Check out the town of North Powder, OR; it's more than just a stop on the Oregon Trail. And check out myavista.com/connect for more great community stories!

Photo taken and provided by Chelsea Judy, Marketing Director, Anthony Lakes Mountain Resort





Out of sight, out of mind

It's a phrase that could refer to the jar of half-used pasta sauce buried in the back of the fridge. Not that we don't care about refrigerator hygiene, but it won't surprise you to know we are referring to gas meter safety.

Avista will need access to your gas meter for periodic readings and maintenance. And in case of an emergency, we'll need immediate access to the shutoff valve.

With these things in mind, take a look at your meter with fresh eyes. Is there anything in the way? Are there plants or flowers hiding the dials? Is debris gathered around it? In the winter, is it buried under six inches of snow? If the answer is yes to any of these, help us out by carefully removing these obstacles and making the pathway to the meter safe.

While we're talking about the meter, we'll also ask that you never lean objects against it, place objects on top of it, or build anything (like a deck) above it.

Finally, be careful when operating a vehicle near your meter. It can be relatively easy to forget about and accidentally back into it, which could result in a dangerous situation.

Beyond these simple steps, Avista will take care of everything else, like periodic maintenance.

Out of sight, out of mind is a cliché for a good reason: it's how our human brains tend to work. But when it comes to the natural gas meter on your property, it's best to keep it in mind, even when it's out of sight.

Visit myavista.com/resngsafety for more information.

Project Share, helping a neighbor in need

In the middle of a crisis, it is hard to know where to turn for help.

One of our customers recently found their family in such a situation. While the household was welcoming a new baby, they were faced with many difficult situations: a vehicle accident, job loss and cold winter weather. After going without power for three weeks, they reached out to Avista for help.



We referred them to their local community action agency, SNAP (Spokane Neighborhood Action Partners) for assistance. With that help, the family was able to get their services restored before the snow began to fall. This family had never accessed assistance benefits before; they weren't even aware that help was available.

Avista customers, employees and corporate donations are what make that help possible through Project Share — a community fund that seeks to stabilize a household through hardship. Collectively, each of our giving helped approximately 2,000 households in Washington, Idaho, and Oregon last year.

Giving is easy. One hundred percent of the funds collected by Avista are passed to the Project Share fund. For those who would like to make direct donations to the program, please visit: givetoprojectshare.org.

Check out myavista.com/assistance, if you would like to learn about energy assistance in your area.

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