Celebrate Earth Day with simple energy-saving solutions

Participating in Earth Day can take many forms, and no action is too small. You can make simple changes at home to increase comfort, lower energy costs and benefit our planet.

Replacing furnace filters regularly, installing low-flow faucet aerators, sealing air and duct leaks, or investing in a smart thermostat are just a few low-cost, energy-saving solutions.

For more energy-saving tips from our partner Energy Trust, visit energytrust.org/tips or call (866) 368-7878.

Energy Trust
of Oregon

Rochester Covered Bridge
Sutherlin, OR

On the Oregon Trail: Covered bridges

Have you ever been road tripping across the PNW and come across an old-fashioned, dreamy, covered bridge surrounded by nature? If so, you've experienced one of the dozens of covered bridges scattered around Oregon—around 54 in total. However, it's hard to count them all, because many aren't in use or are in very remote locations. Follow us on our journey to visit three such covered bridges:

The oldest bridge on the list is **Antelope Creek Bridge**, built in 1922. It's also the only bridge on this trip that is on the National Register of Historic Places. It is truly beloved in its community.

Rochester Covered Bridge is in Sutherlin, OR. Built in 1933, this bridge was protected in the 1950s by locals who were concerned that the bridge would be burned after another nearby span was torched and destroyed. Community members sat outside the bridge all night with guns and rifles to keep it safe.

Milo Academy Bridge provides the pathway to the Seventh Day Adventist Academy and is made of steel housed in wood.

Many of these bridges are great places to take a picnic and relax in the nature. If you do visit, be sure to think of the history and work that went into creating these bridges.

Read more community stories like this one at myavista.com/connect.

Do you need help paying your bill?

We have options.

We understand that there may be instances when customers find themselves facing financial difficulties. Avista partners with community agencies to provide financial assistance, plus we offer other services to help you manage and pay your bill such as Bill Assistance Grants, Comfort Level Billing, Preferred Due Date, and Payment Arrangements.

We're here to help. Please call us at (800) 227-9187 to discuss your options with a Customer Service Representative or visit myavista.com/assistance for more information.

Comfort Level Billing

There's a lot to be said about knowing the exact amount you will be billed each month. Customers who have chosen to be on comfort level billing know exactly how that feels and it's free, quick and easy to sign up.

Comfort level billing can smooth out seasonal highs and lows by dividing your bill into 12 equal payments. To qualify, your account must be in good standing with at least 12 months of usage history. Sign up on myavista.com/CLB or call (800) 227-9187 to speak with a customer service representative who would be happy to help over the phone.

Call before you dig: gas pipeline safety

⚠️ **To keep our natural gas system safe and reliable, Avista completes regular maintenance annually.** We perform several procedures including, but not limited to, leak surveys, pipeline monitoring, meter inspections and swapping out gas meters. Please know that, from time to time, you may see one of our workers in your yard performing these maintenance actions.

And remember, for home projects, state law requires you to call at least two business days before you start digging. Calling 811 will initiate a request for someone to visit your work site to mark the ground above utility lines. Customers can also request private locates for non-utility underground work (this will entail a fee) by calling 811. This way, you won't accidentally hit a line while you're digging.

Thanks for being our partner in safety. Visit myavista.com/safety to learn more.

Connect With Us

Mailing Address: 1411 E. Mission, PO Box 3727, Spokane, WA 99220-3727

Toll-Free: (800) 227-9187 | Web Site: myavista.com

Email: ask@myavista.com

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