

# Connections

## This winter stay cozy with natural gas

**Traditional wood burning fireplaces are a potential source of air leaks and reduced indoor air quality.** A natural gas fireplace is a great alternative that keeps heat in, plus there's no ash to clean-up. Installing a natural gas fireplace in the most used area of your home can save on heating bills too. With our partner Energy Trust, you can get cash back for a qualifying natural gas fireplace.

Visit [energytrust.org/incentives/gas-fireplaces](https://energytrust.org/incentives/gas-fireplaces) or by calling (866) 368-7878 to learn more.



## On the Oregon Trail: Malin

**If ever you find yourself traveling through Southern Oregon, take a moment to explore Malin.**



This town, located on the border of Oregon and California, is known as a farming community and offers plenty of beautiful outdoor scenery to enjoy. It also offers the opportunity to see a mastodon tusk and learn about Czechoslovakian culture all in the same day. It may seem like an odd combination, but the historical society offers both experiences when you visit the Malin Museum.

Originally a bank, and now known as the Malin Drug Store Building, the museum was constructed in 1919 of local basalt rock. And though it is small, it is a local landmark. The historical society purchased the building in 2006. Inside you'll find displays of Czech cultural artifacts owing to the Czechoslovakians homesteaders who arrived in Malin beginning in 1866. More families soon arrived bringing additional traditional artifacts with them. You'll also find natural history, Native American and other area historical artifacts—including that mastodon tusk—inside.

Museum tours are available by contacting the neighboring hardware store. And you can read more community stories like this one by visiting [myavista.com/connect](https://myavista.com/connect).





## When's the last time you replaced your furnace filter?

**Regularly changing your furnace filter can greatly improve the efficiency and extend the life of your furnace.** But it's a task most of us tend to forget. We have a great solution to help you remember to change your furnace filter, even if you've got this down like clockwork and you just want the convenience of doorstep delivery.

Join our furnace filter program and we'll send you email reminders every three months. If desired, you can also choose to receive money-saving manufacturer's coupons, or even have new filters conveniently delivered to your door.

There are many great reasons to replace the air filter in your furnace, including creating better operation and extending the life of your furnace, as well as the benefits of reduced energy use and cleaner indoor air quality. Never forget that filter again. Sign up today at [myavista.com/changemyfilter](https://myavista.com/changemyfilter).

## Recognizing a natural gas leak

We, at Avista, want to keep you, your family and neighbors safe around natural gas. That's why we created some useful and informational safety videos. You can find these at [myavista.com/safetyvideos](https://myavista.com/safetyvideos).

And remember, if you have any questions about safety, please call us at 800-227-9187.



We have options.

## Do you need help paying your bill?

**We understand that there may be instances when customers find themselves facing financial difficulties.** Avista partners with community agencies to provide financial assistance, plus we offer other services to help you manage and pay your bill such as **Comfort Level Billing, Preferred Due Date, and Payment Arrangements.**

**We're here to help. Please call us at (800) 227-9187** to discuss your options with a Customer Service Representative or visit [myavista.com/assistance](https://myavista.com/assistance) for more information.

## Connect with us

Mailing Address: 1411 E. Mission, PO Box 3727, Spokane, WA 99220-3727

Toll-Free: (800) 227-9187 | Web Site: [myavista.com](https://myavista.com) | Email: [ask@myavista.com](mailto:ask@myavista.com)