

**Do you need  
help paying  
your bill?**

**We have options.**

An elderly couple is shown in a kitchen setting, looking at a document together. The woman on the left has short brown hair and is wearing a white sleeveless top. The man on the right has white hair and a beard, wearing a red and black plaid shirt over a white t-shirt. They are both looking down at a white document held by the woman. The background shows wooden shelves with various kitchen items.

**AVISTA**<sup>®</sup>

**Avista partners with community agencies to provide financial assistance, plus we offer other services to help you manage and pay your bill.**

For more ways we can help, **please call 1-800-227-9187** or **visit [myavista.com/assistance](https://myavista.com/assistance)**.

- **Bill Assistance Grants** are available through local community agencies for income-qualified residential customers. To find an agency near you, call Avista at 1-800-227-9187 or visit [myavista.com/assistance](https://myavista.com/assistance).
- **Comfort Level Billing** divides yearly energy costs into 12 equal and predictable monthly payments.
- **Preferred Due Date** helps align your bill's due date with payday.
- **Payment Arrangements** can be made on an individual basis for those in need.