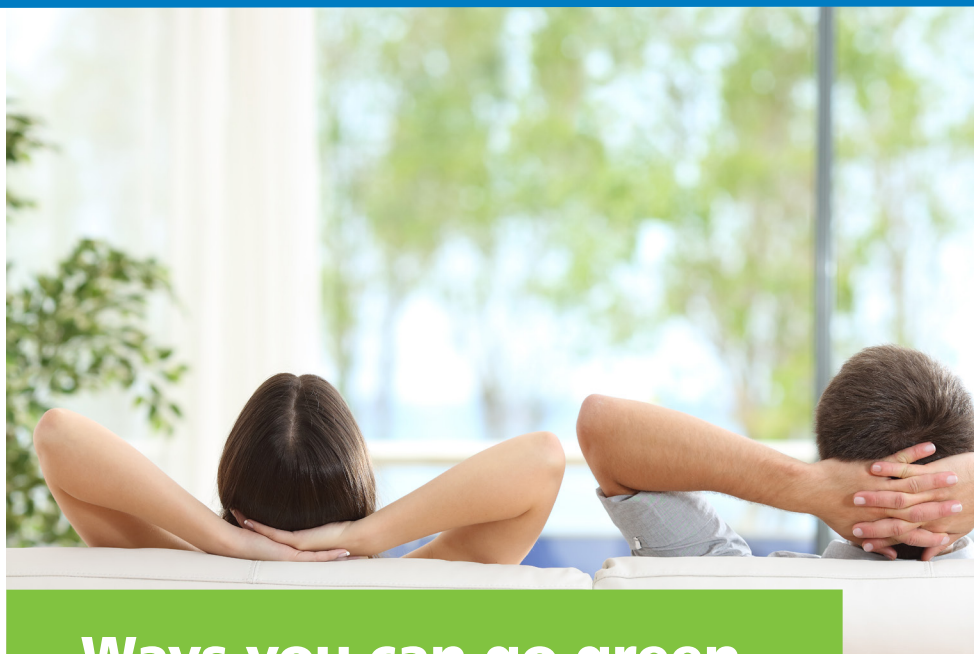


Connections

Save money on energy-efficient home upgrades



With Avista's rebates, you can save energy and money when purchasing high-efficiency equipment like a new water heater or natural gas furnace. You can get money back when you buy a smart thermostat, add insulation or upgrade your windows, too. If you're replacing your appliances, check out our rebates on Energy Star® washers and dryers, refrigerators and freezers. Some restrictions may apply. To see how you can save on your next project, visit myavista.com/getrebates.



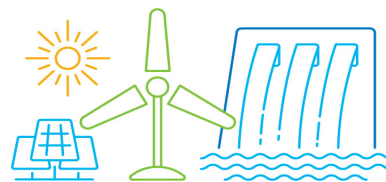
Ways you can go green

We're celebrating all of our green energy programs in March. Avista offers a variety of ways we can work together toward our clean energy goals

An easy, low-cost way to support clean energy

Did you know that Avista's electricity mix is already more than fifty percent clean? While this is great news, many customers want to take it further and now they can. Whether you rent or own, you can choose renewable energy by adding as little as \$1 to your monthly Avista payment. Signing up is simple and you can cancel anytime.

To learn more about the benefits associated with My Clean Energy and get started today, visit us online at myavista.com/MyCleanEnergy. And as always, your participation helps to accelerate the transition to clean, renewable energy for all.



Access grows with residential and commercial EV charging options

We're continuing to enhance EV charging in Washington communities in both our residential and commercial programs.

As of year-end 2022, we have over 900 charging ports in service for residential, commercial, and public DC fast charging throughout our Washington electric service territory. Whether you're interested in EV charging at your home, multi-family property, or for your workplace and commercial fleets, our programs can help.

If you're ready to see if EV is right for you, learn more at myavista.com/transportation.

Continued on back





Continued from front

Ways you can go green

Be informed — try our solar estimator tool

In listening to our customers, we hear the many different reasons to put solar on your home. As homeowners consider if solar is right for them—we encourage customers to start by trying our solar estimator. This tool provides all of the costs based on their home's energy use and applies available incentives. You'll see a breakdown of your upfront cost, available tax credits and rebate incentives, your average monthly expenses, the lifetime savings, and your break-even point for installing solar. To learn more, visit myavista.com/SolarAssistant.



A new clean energy option for gas

Renewable natural gas (RNG) is made from the everyday waste of people and animals. Methane gas from that waste is captured before escaping into our atmosphere, cleaned and safely injected into the pipeline to be used as energy instead. As an Avista customer, for as little as \$5 per month, you now have the option to add RNG and lower your carbon footprint, with no equipment or appliance changes. Learn more at myavista.com/rng.

Don't even go there



Substations do you a service by stepping voltage down before electricity gets to your house. But they aren't very hospitable places. The best thing you can do for your own safety is to stay away.

Don't retrieve balls or kites that make it over the fence and teach your kids about substation dangers. And with all the electricity going in and out of there, you can imagine that attaching your fence to a substation is a bad idea. Substation gates are locked at all times. If you ever see something unusual at a substation, please let us know by calling (800) 227-9187.

Thanks for being our partner in safety. Visit myavista.com/safety to learn more.



We have options.

Looking for energy bill assistance?

Avista partners with community agencies to provide financial assistance, plus we offer other services to help you manage and pay your bill.

Energy Assistance grants are available for income-qualified residential customers. Funds are distributed to qualifying customers through local community agencies — please call us at (800) 227-9187 to find your local community agency or visit us at myavista.com/assistance.

Comfort Level Billing divides yearly energy costs into 12 equal and predictable monthly payments.

Preferred Due Date helps align your bill's due date with your payday.

Payment Arrangements can be made on an individual basis for those in need.

We're here to help. Please also call us at (800) 227-9187 to discuss your options with a Customer Service Representative.

Connect with us

Mailing Address: 1411 E. Mission, PO Box 3727, Spokane, WA 99220-3727

Toll-Free: (800) 227-9187 | Web Site: myavista.com | Email: ask@myavista.com