

Connections

Preparing for hot, dry weather

Avista is committed to doing our part to keep people and property safe.

We are preparing for the return of hot, dry weather and the increased risk of wildfire that comes along with it. Avista is focused on expanding our current safeguards for preventing and reducing the impact of wildfires.

Avista is committed to doing its part and partnering with customers and communities to reduce the risk and impact of wildfires. Our customers and communities can play a role too. Learn how to protect your property at www.nfpa.org/wildfire.

We will also be hosting a series of four live **telephone town halls** this summer to talk about our wildfire resiliency efforts and how it impacts you and your communities. We'll be joined by our public safety partners to discuss wildfire preparedness and response. You'll also have the opportunity ask questions and engage in polling, providing valuable feedback throughout the event.

Telephone Town Hall Meetings are scheduled for 6 p.m. on **July 10, 11, 12 and 13.** Get more information and register at myavista.com/wildfire.



Lisa Explains

Over the last two years, I've been completing easy do-it-yourself projects on my old house to help improve its energy efficiency.

You can see how easy these projects are in my DIY videos at myavista.com/tips.

I've picked up a few new skills and a few new tools along the way. I've also spent a lot of time poking around on Avista's website. There is a lot more information there than just using it to pay your monthly bill.

I'm excited to break down some interesting and helpful things I've found. Learn with me as I write about them every week and share on Avista's social media pages in my new column, "Lisa Explains."

Have you ever wondered if solar power was right for you and your home? Maybe you're thinking about buying a new electric vehicle. How does Avista prioritize outage restoration?

These are just some of the questions I hope to answer for you in the coming weeks. I hope you find them helpful.

Lisa, an Avista customer, has been writing about the energy savings she implemented in her 1908 home. While visiting myavista.com, she noticed there were more than just tips to save energy, there are energy tools, programs, and lots of customer resources.

Where you plant that special tree can make all the difference

Trees are a precious resource that we work hard to protect. Whenever possible, Avista will prune the branches that are too close to power lines so that the tree can stay. However, some species grow too quickly, or after being pruned multiple times, no longer look aesthetically pleasing.

Where you plant your new tree matters. Planting the right tree in the right place can eliminate the need for Avista to prune or remove a tree growing too close to a power line, plus it can help reduce power outages. Many power outages occur as uprooted trees or branches fall onto power lines. We all want to avoid this, so Avista must routinely prune or remove trees that become a risk of interrupting essential community services.

Planting the right tree in the right place can make all the difference. **And don't forget, call 811 at least two full business days before you dig to have underground utilities located and marked at no cost to you.** Calling ahead can keep everyone safe. Visit us at myavista.com/trees for more information.



Play it safe above and below a dam

Waters near a dam can pose serious hidden dangers to boaters and swimmers.

At Avista, we want you to enjoy recreation activities on area reservoirs and waterways. But remember, waters near a dam can pose serious hidden dangers to boaters and swimmers. Sudden water discharge from spillways and turbines can also be hazardous. To protect yourself near a dam, follow these safety tips:

- Obey all posted warning and closure signs.
- Never cross the boater safety cable above a dam. Strong currents could pull you through an open spill gate or into an intake area.
- Be alert for debris, obstructions and partially submerged objects.
- Never fish, swim, play or anchor your boat in the area above or below a dam.
- Look out for overhead bridges, cables and power lines.
- Always wear a lifejacket and safety whistle when on the water.



For the current Spokane River waterflow or Lake Spokane and Lake Coeur d'Alene water elevations, call (509) 495-8043 in Washington or (208) 769-1357 in Idaho.

Need help with your energy bill?

Avista partners with community agencies to help customers manage their energy costs.

If you need help paying your home energy bill, you may be eligible for financial assistance. Please call us at (800) 227-9187 to see if you qualify. Find an agency near you and learn more at myavista.com/assistance.



Connect with us

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