



July 2023 | Washington • Idaho

Connections

Save money on your next home project

It's home improvement season, which means it's a perfect time to make your home more energy efficient. Avista offers rebates that can make energy-efficient projects more affordable for you.

Whether you want to replace your windows or appliances, improve insulation, or install a smart thermostat, we've got a rebate for you. Our rebates can help you bring your project to life, so you can stay comfortable and save money by using less energy. Visit myavista.com/getrebates to find your rebate and start saving today.



Stay cool this summer with energy saving tips

As temperatures begin to heat up, many of us begin to think about ways to stay cool. There are several options for keeping the sun's heat out of your house. Here are some ways you can stay comfortable in the heat while also conserving energy.

Consider installing a programmable thermostat. If you have a gas furnace, adding a programmable thermostat can save energy operating on a preset schedule, cooling your home before you return, and adjusting the temperature based on your life schedule.

Check the furnace filter. It's important to make sure your furnace is running efficiently even in the summer. Replacing filters once a month is recommended to optimize energy use. If the air quality is poor, it's also important to check your filter and replace it more often.

Use an ENERGY STAR® certified fan to circulate air and keep you cool. Remember to turn the fan off when you leave the room. Fans cool people, however, the motor can also generate heat that empties back into the room.

Plan to prepare a meal that uses your outdoor BBQ, crock-pot, insta-pot, or microwave instead of cooking on your indoor stove or oven.

Block the heat drafts from coming in your home. Check caulking and weather stripping around windows and doors. If you see cracks, light, or feel a draft, make repairs where needed. An 1/8" gap around a door is equivalent to a softball-sized hole in the wall. Install rope caulk, and door sweeps to keep the cool air in and the warm air out.

Pool and hot tub covers can help save up to 90% on heating costs. In addition to helping to minimize nighttime heat loss, pool covers also help prevent chemical loss and water evaporation.

For more tips to stay cool and DIY videos, visit myavista.com/summercooling.





Need help with your energy bill?

Avista partners with community agencies to help customers manage their energy costs.

If you need help paying your home energy bill, you may be eligible for financial assistance. Please call us at (800) 227-9187 to see if you qualify. Find an agency near you and learn more at myavista.com/assistance.

Know what's below

Before you break ground with a shovel, auger, or other equipment, call 811 at least two full business days before you dig—it's the law. A utility representative will come mark the location of your buried utility lines in the requested dig area or indicate the area is clear of buried Avista utilities. The service is free for Avista residential customers. Privately owned lines can be located for a fee.



**Know what's below.
Call before you dig.**

CALL 811 BEFORE YOU DIG CHECKLIST

Never disturb the ground until you complete these steps:

- Use white paint to mark the zone where you plan to dig.
- Call 811 and wait for the utility representative to mark the facilities owned by Avista.
- Maintain and respect these locate marks.
- If your located ticket expires and you intend to continue digging, you must call in for a new locate.
- Carefully hand dig within the 24-inch tolerance zone to expose the marked utility.

If you damage, hit or nick an electric or natural gas line, immediately notify Avista customer service at (800) 227-9187. If you damage a pipeline and natural gas is escaping, **DO NOT FOLD OVER THE PIPE** to seal the leak. Static charge can ignite the gas.

Walk upwind a safe distance away, then call 911 and Avista. Visit myavista.com/811 for more information.

ELECTRIC: RED

GAS-OIL: YELLOW

COMMUNICATIONS: ORANGE

WATER: BLUE

SEWER: GREEN

TEMPORARY SURVEY: PINK

IRRIGATION: PURPLE

PROPOSED EXCAVATION: WHITE

GROUND MARK IDENTIFICATION

Ground markings are in different colors

to indicate the locations and types of utility facilities buried below. Valid periods for locate marks are: WA – 45 days; ID – 21 days, increasing to 28 days on 7/1/23. If anyone digs after the listed times, they are digging with an invalid ticket.



Wildfire season is here

Learn how Avista is prepared for wildfire season and how you can be ready too at myavista.com/wildfire. Get more information on keeping your property safe from wildfire at idahofirewise.org in Idaho and wildfireready.com in Washington.

Connect with us

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