



April 2024 | Washington • Idaho

Connections

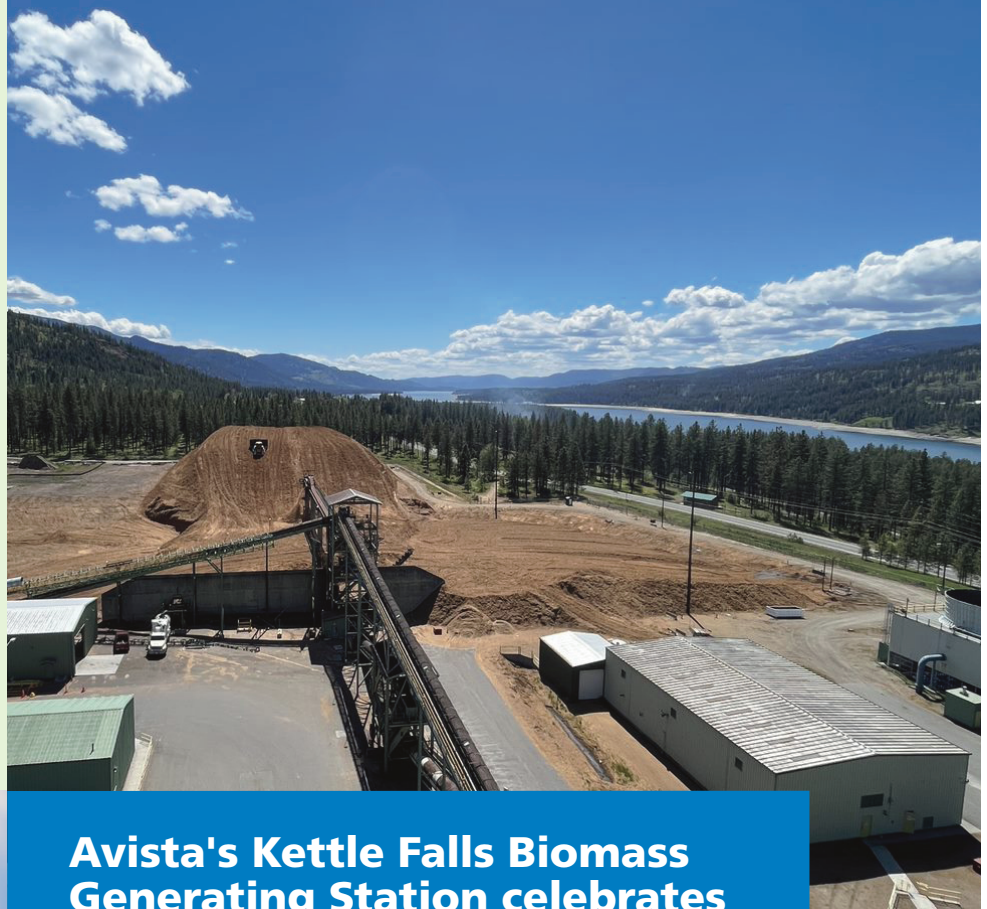
Interested in installing solar?

Get multiple bids from solar installers and try our FREE solar estimator tool.

There are many reasons customers install solar. We encourage homeowners to start by taking two minutes to try our online solar estimator. You'll see upfront costs, available tax credits, rebate incentives, average monthly expenses, a break-even point, and lifetime savings.

While we don't partner with solar contractors, we do offer customers an approved solar vendor installer list.

We encourage you to access our solar tools at myavista.com/solar to help decide if solar is right for you.



Avista's Kettle Falls Biomass Generating Station celebrates 40 years

This spring, Avista is commemorating the remarkable 40-year journey of the Kettle Falls Biomass Electric Generating Station. The plant was the first utility-owned electric generating station of its kind constructed within the United States for the sole purpose of producing electricity from wood waste. It took a little more than two-and-a-half years to build and began commercial operations in 1983.

The plant was originally built in the heart of timber territory to take advantage of the plentiful wood waste produced by numerous sawmills. Decades ago, sawmills would burn their own waste in large wigwam burners, generating a consistent blue haze every morning before the fires heated up.

The facility burns wood waste to produce steam, which runs a turbine and generator that can produce 53 megawatts of electricity, enough to power over 37,000 homes.

This facility remains a testament to successful partnerships with timber and forestry organizations and northeastern Washington communities. It continues to demonstrate Avista's commitment to environmental stewardship, sustainable energy, and lowering CO₂ emissions.

Visit myavista.com/fuelmix for more information.





We just want you to be safe

April is National Safe Digging month

To keep our natural gas system safe and reliable, Avista completes regular maintenance. We perform several safety procedures including, but not limited to, leak surveys, pipeline excavation monitoring, meter inspections and meter replacements. You may see one of our workers in your yard performing this maintenance.

Underground lines can be buried anywhere and are a potential safety hazard when digging for any project — large or small, urban or rural. For home projects, state law requires you to **call 811 at least two business days before you start digging.** Calling 811 will initiate a request for someone to visit your work site to mark the ground above utility lines.



Customers can also request private locates for non-utility underground work (this will entail a fee) by calling 811. This way, you won't accidentally hit a line while you're digging. Thanks for being our partner in safety.

Visit myavista.com/safety to learn more.

Picking the right tree is important

Trees and limbs that are in danger of falling on utility lines can cause fires, power outages, and serious accidents. Avista's vegetation management program proactively prunes and removes trees that pose a danger to these lines.

Growing root systems can also damage underground utilities. When landscaping, please take care where you plant. Always call 811 at least two days before you dig — it's the law. If you think one of your trees may need trimming, call us for an assessment at (800) 227-9187. Learn more at myavista.com/trees.



Need help with your energy bill?

Helping our customers manage energy use and costs is important to us. From financial assistance to home energy upgrades, we're partnering with local community agencies across our service territory to provide options that address customer needs.

In Washington, tens of thousands of Avista customers are now eligible for My Energy Discount, a new bill discount program that lowers energy costs every month. Enrolling is quick and easy, with no paperwork or appointments required.

In Idaho, billing and energy-saving help is made available through local community agencies.

Go to myavista.com/assistance to find an agency near you and learn more about your options.

Connect with us

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