

Connections

Cool your home this summer

Spring is the perfect time to upgrade your windows before the summer heat arrives.

ENERGY STAR® certified windows help keep your home cooler in warm weather and warmer in the winter, saving energy year-round. As an Avista customer, you can receive Energy Trust of Oregon cash incentives of up to \$1.50 per square foot on qualifying window upgrades. Plus, Energy Trust can help connect you with a contractor in your area. To get started today, visit energytrust.org/windows.



Volunteers from The Friendly Kitchen package food for Meals-on-Wheels at Umpqua Community College.

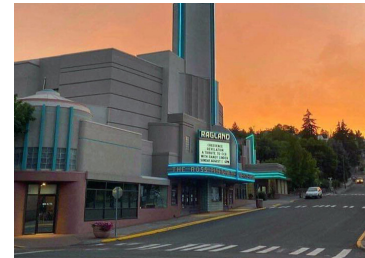
Building a stronger community together

At Avista, we're committed to making a positive impact on our community.

Through the Avista Foundation, we support entities that are dedicated to improving the lives of those around us. We are excited to highlight a couple of these remarkable organizations in Oregon that received grants from the Avista Foundation.

From preserving cultural landmarks to providing vital services, join us as we celebrate their achievements and learn more about their inspiring work.

The Ross Ragland Theater began as The Esquire Theater in 1940 and underwent many iterations until it was scheduled for demolition in the mid-1980s. A group of Klamath Falls locals got together to save the stunning Art Deco building, and it reopened in 1989. The first theater production thereafter was "The Music Man," and there have been countless shows since. The theater went from demolition-ready to a vibrant community hub.



Klamath Falls' Ross Ragland Theater

The stove has been hot for more than 50 years at **The Friendly Kitchen** in Roseburg. And the mission remains the same: feeding homebound seniors and people with disabilities nutritious meals at their front door.

This organization first opened its doors in 1972 at the Faith Lutheran Church on Kenwood Avenue. A year later, it incorporated and became a non-profit under the direction of Helen Lesh.

Today, The Friendly Kitchen operates two programs: a traditional Meals-On-Wheels program where volunteers deliver meals every weekday to those who are unable to cook for themselves, and an in-house dining program for Umpqua Community College students that serves a nutritious meal for takeout Monday through Friday. During a typical month, more than 200 clients receive over 5,000 meals.

By supporting these incredible organizations, we are not just giving back but also fostering a sense of unity and hope within our community.

Need help with your energy bill?

There are lots of reasons why keeping up with your energy bill may be difficult. If you need help or just want to know your options, we're here for you. We team up with local community action agencies to provide billing and payment programs and home energy saving solutions to eligible customers.

We also offer payment arrangements and options to help even or spread out your costs. Even better, our *My Energy Discount* program lowers natural gas bills every month for two years.

Visit myavista.com/ORassistance to see which options are available to you and find out if you qualify for *My Energy Discount*.



April is National Safe Digging month

To keep our natural gas system safe and reliable, Avista completes regular maintenance.

We perform several safety procedures including, but not limited to, leak surveys, pipeline excavation monitoring, meter inspections and meter replacements. You may see one of our workers in your yard performing this maintenance.

Underground lines can be buried anywhere and are a potential safety hazard when digging for any project — large or small, urban, or rural. For home projects, state law requires you to call 811 at least two business days before you start digging. Calling 811 will initiate a request for someone to visit your work site to mark the ground above utility lines.



**Know what's below.
Call before you dig.**

Customers can also request private locates for non-utility underground work by calling 811, however private locates entail a fee. This way, you won't accidentally hit a line while you're digging. Thanks for being our partner in safety.

Visit myavista.com/811 to learn more.

Connect with us

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