



April 2026 | Washington • Idaho

# Connections

## Need help with your energy bill? We've got options.

**If life feels a little tighter right now, you're not alone.** Many customers face challenges from time to time, and Avista offers programs that may help ease the load.

We provide flexible payment plans and energy assistance programs for qualifying customers in Washington and Idaho. You can also learn about home energy upgrades that may help lower your monthly costs.

**Washington customers:** You may qualify for *My Energy Discount*, which reduces your monthly bill for two years.

Visit [myavista.com/assistance](http://myavista.com/assistance) to explore your options.



## Ospreys take flight

### A community effort in conservation

**Each spring, the Spokane River welcomes a familiar sight: ospreys soaring overhead, returning from wintering grounds to nest and raise their young.** These fish-eating hawks are a symbol of the region's thriving ecosystem, and a reminder of the balance between nature and infrastructure.

**A history of protection:** Avista's commitment to avian safety began in the early 2000's, when the company recognized the growing risk posed by nests on energized power poles. Ospreys are drawn to tall structures near water, which offer ideal nesting conditions but pose serious threats to birds and the electrical grid.

In response, Avista launched its Avian Protection Program, an initiative designed to reduce bird injuries, prevent outages, and support wildlife conservation. The program includes retrofitting poles to be avian-safe, installing deterrents, and constructing dedicated nesting platforms. After going through an evaluation process that includes a list of considerations, these platforms are strategically placed near fish-bearing waterbodies and are built taller than standard power poles to encourage safe nesting.

**A rescue that sparked action:** Last summer, a fledgling osprey was found wandering a Spokane neighborhood after falling from a nest atop a power pole. Thanks to a concerned citizen and Margo Wolf of Spokane Audubon's Save-a-Bird Team, the bird was safely transported to Birds of Prey Northwest in St. Maries, Idaho. After regaining strength and flight skills, it was released back into the wild near the spot it was found.

This incident prompted Avista to install a new nesting platform near the Donkey Island Trailhead along the Centennial Trail. The location offers open space, proximity to the river, and public visibility, making it an ideal site for ospreys to thrive and for the community to observe nature.

Visit [myavista.com/wildlife](http://myavista.com/wildlife) for more information.



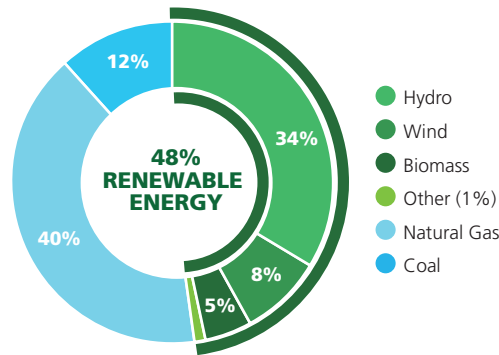
## Avista's fuel mix

In addition to the diverse mix of fuel we use to generate power, we also have long and short-term purchased power contracts in place and we purchase power on the wholesale market. It all adds up to a diverse energy mix that provides our customers with clean, reliable power at fair, reasonable rates. Avista-owned generation includes eight hydroelectric projects and eight thermal generation facilities. We also have long-term contracts for additional hydro and wind power.

59 percent of the owned and contracted resources Avista uses to generate electricity come from renewable energy sources. In addition, customers purchased the environmental offsets associated with over 35 million kilowatt-hours of new renewable wind and solar power in 2024 through Avista's My Clean Energy program. These participating customers paid for and received the benefit of the renewable energy offset, so it is not reported in Avista's energy mix.

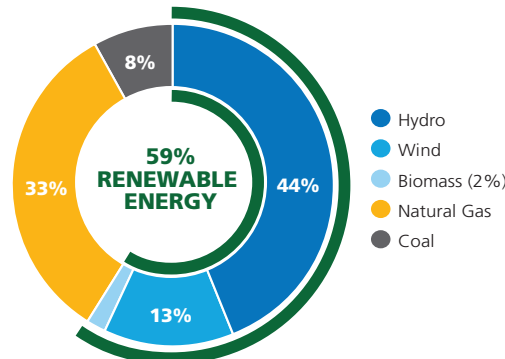
Visit [myavista.com/fuelmix](https://myavista.com/fuelmix) to learn more about Avista's diverse energy mix.

### Utility Fuel Mix



As of Dec. 31, 2024. Excludes AEL&P.

### Electricity Generation Fuel Mix



As of Dec. 31, 2024. Excludes AEL&P.

The 59% renewable chart shows how much of each type of electricity we could produce if everything was running at the same time. The 48% renewable chart shows how the system actually operated in 2024.

## April is National Safe Digging month



SAFETY IS IN YOUR HANDS.  
EVERY DIG. EVERY TIME.

**National Safe Digging Month is a great reminder to stay safe before starting any project that breaks ground.** To keep our natural gas system operating safely, Avista crews complete regular maintenance throughout the year, including leak surveys, pipeline excavation monitoring, and meter inspections or replacements. You may occasionally see our employees in your yard performing these important tasks.

Because underground lines can be located almost anywhere, state law requires contacting 811 at least two business days before you dig. A utility locator will visit your site and mark the approximate location of public utility lines so you can work safely.

For customer-owned underground features — such as private natural gas lines or sprinkler systems — you can also request private locates through 811 (fees may apply).

Thank you for helping keep your community safe. Visit [myavista.com/811](https://myavista.com/811) to learn more.

## Clean energy, powered by our community

**Building on the progress we've made — together.** Our region already benefits from a strong mix of clean energy. We're committed to continuing that progress.

Our *My Clean Energy* program gives you a simple way to be part of what's next. By adding as little as \$1 a month to your Avista bill, you help support the continued growth of renewable energy in the communities we all call home. It works whether you rent or own, and you can change or cancel at any time.

When our customers across Washington and Idaho choose to participate, those small monthly choices add up. Together, we're helping strengthen the clean energy we share — not only supporting our environment today, but also the people who will live and work here tomorrow.

Visit [myavista.com/mycleanenergy](https://myavista.com/mycleanenergy) to learn more and sign up.



## Connect with us

Mailing Address: 1411 E. Mission, PO Box 3727, Spokane, WA 99220-3727

Toll-Free: (800) 227-9187 | Web Site: [myavista.com](https://myavista.com) | Email: [ask@myavista.com](mailto:ask@myavista.com)