

Connections

National Drive Electric Month

SEPT 11 – OCT 12, 2026

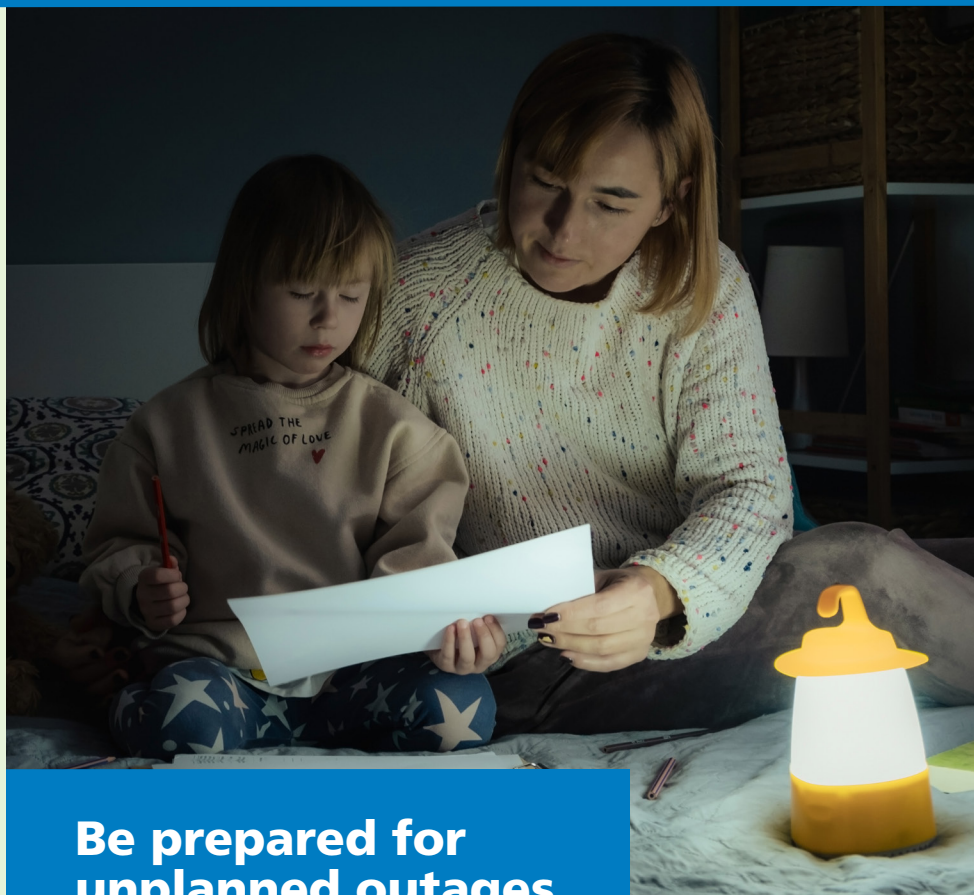
National Drive Electric Month celebrates the benefits of electric and plug-in hybrid vehicles. With more vehicle options and charging stations available than ever, now is a great time to explore driving electric.

Why go electric? Switching to electric offers a host of benefits that go beyond fuel savings:

- Affordable energy — About \$1 per eGallon, depending on your region
- Fewer trips to the shop — EVs typically require less maintenance
- Smooth, quick acceleration — Experience the thrill of instant torque when merging onto highways

Ready to learn more? Visit a dealership, take a test drive, or attend a local event. Find an event near you at driveelectricmonth.org.

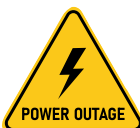
Visit myavista.com/transportation to learn more.



Be prepared for unplanned outages

Power outages can happen without warning, but a little preparation can go a long way. If the lights go out, these simple steps can help keep your family safe, protect your home and reduce stress until power is restored.

What to Do During an Outage



- Turn off major appliances that were on before the outage. This helps prevent overload when power is restored and reduces fire risk.
- Unplug electronics, including computers, TVs and gaming systems to help protect them from power surges.
- Leave a porch or exterior light on. It will let you know when power has returned.
- Keep refrigerator and freezer doors closed. Food stays cold longer when doors remain shut. A full freezer can keep food frozen for about 24 hours, while refrigerated food stays safe for about four hours.
- Turn electric heat sources to their lowest setting. Once power is restored, wait about 30 minutes before turning your thermostat back to its usual temperature.
- Use flashlights instead of candles. Flashlights are a safer source of light during an outage.

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Continued from front

Stay ready for the next power outage

What Not to Do

- Don't use candles for light. They can increase the risk of fire.
- Don't heat your home with outdoor grills, camp stoves or other outdoor equipment. They can create dangerous fumes.
- Never connect a generator directly to your home's wiring. Improper connections can create serious hazards for utility crews and others.
- Stay away from downed power lines. Always assume they are energized and dangerous.

For outage updates, safety information and frequently asked questions visit myavista.com/outages.

Being prepared can help you stay safe and comfortable until power is restored.



Recognizing a natural gas leak

A few minutes of safety awareness can make a big difference. Explore our collection of short videos featuring important electric and natural gas safety tips designed to help protect you, your loved ones and your community.

Visit myavista.com/safetyvideos to learn more.

Have a safety question? Give us a call at (800) 227-9187.



Having a hard time with your energy bill? We're here to help.

If managing your bill feels challenging, you're not alone. Avista offers resources to support you when you need it. From flexible payment plans to energy assistance for qualifying customers in Washington and Idaho, we're here to help. You can also explore home energy upgrades that may help lower your energy use and costs.

Washington customers: *My Energy Discount* may reduce your monthly bill for up to two years if you qualify.

Visit myavista.com/assistance to see how we can help.

See your energy dollars at work

What you see on your bill is only part of the story.

Your dollars contribute to investments in our system that allow us to deliver safe and reliable energy to you.

Visit myavista.com/energydollars to see your energy dollars

Connect with us

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