Connections

November 2026 | Washington • Idaho

Looking for ways to manage your energy bill?

Avista offers several options to help you stay on track. Flexible payment plans and energy assistance are available for qualifying customers in Washington and Idaho. You can also take steps to reduce costs through home energy upgrades.

Washington customers: You may be eligible for *My Energy Discount*, a program that can lower your bill for up to two years.

Visit myavista.com/assistance to learn more.



Stay warm and save energy this season



Did you know? Heating your home uses nearly half of the energy consumed during winter. Small changes can lead to big savings.

Try these simple tips to stay cozy and cut costs:

Seal leaks and drafts: Use weatherstripping or caulk around windows and doors to keep warm air in and cold air out.

Consider adjusting your thermostat: Try setting it a few degrees lower than usual when you're home and awake. You might also lower it a bit more when you're asleep or away to help save energy without sacrificing comfort. You can do this with the help of a smart thermostat.

Layer up: Wear warm clothing indoors so you can comfortably lower your thermostat a few degrees.

Reverse ceiling fans: Set them to spin clockwise (as viewed from below) at a low speed. This helps pull cool air up and push warm air down—resulting in a more even room temperature.

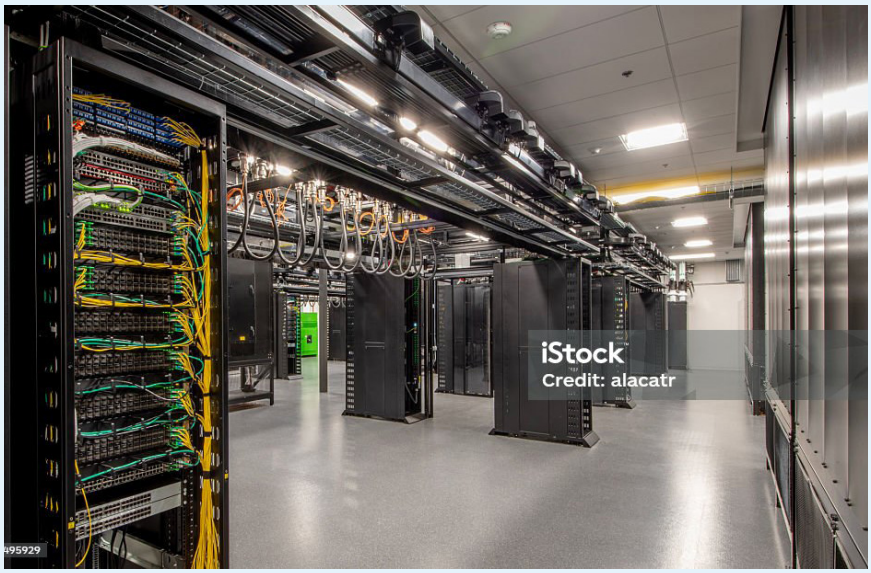
Use space heaters wisely: Only heat the rooms you're using and turn them off when you leave.

Maintain your heating system: Replace filters monthly and schedule regular checkups to keep it running efficiently.

Room-by-room heating: If rooms have separate heat controls, lower the heat and close the door in spaces you rarely use.

Central heating: Keep furniture, rugs and other items away from heating vents and change your air filter regularly to help your system work efficiently. Sign up for air filter change reminders at myavista.com/furnacefilter.

Visit myavista.com/winterbill to find tips and learn more about how cold weather impacts your bill.



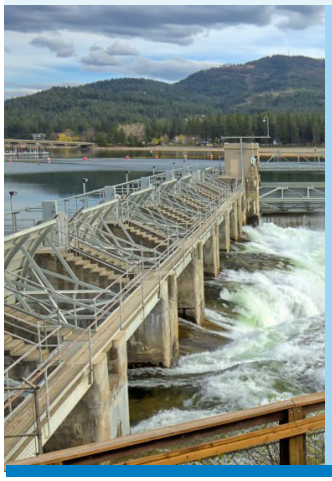
Data centers and your energy: An update for our customers

Customers have asked how proposed large data centers in our service area could affect electric rates, reliability and our communities. While interest in these projects continues to grow, Avista remains focused on a simple principle: existing customers come first.

As of September, Avista has paused the processing of applications for large data centers that require major infrastructure upgrades for at least 12 months while regional and state policy discussions continue.

Our commitments remain unchanged. We will not take power away from homes or businesses to serve a data center. Any future project must maintain reliability, benefit existing customers and ensure new large data centers pay the costs of serving their energy needs.

Visit myavista.com/datacenters to learn more.



See your energy dollars at work

At least half the energy that powers your home or business comes from hydropower. To keep it clean and reliable, Avista maintains hydroelectric dams that have served our region for over 100 years. When major equipment like turbines need repair, costs can reach $20 million. Keeping one spillway operational can cost up to $15 million.

Visit myavista.com/energydollars to see your energy dollars at work.



Holiday lights

Twinkling lights are one of the joys of the season. Whether they're hanging from your home or strung on trees, those cheerful little lights are a delight for many, but improper use can cause fires, falls or electrical shocks.

To keep the holidays safe and fun, follow these safety tips while decorating:

- When decorating outside, use lights and extension cords that are approved for outdoor use.
- Inspect all light strands for damage and burned-out bulbs before decorating. Discard any strands with frayed insulation, exposed wires, or broken plugs. Always unplug the strand before replacing bulbs.
- Opt for miniature or LED lights. They use less energy and last longer. LED lights are also shatterproof and present less fire risk.
- Consider a timer to avoid leaving your lights on more than desired. Make sure the timer can handle the total wattage of your lights.

Visit myavista.com/electricsafety for more safety tips. Have a safe and happy holiday season!

Connect with us

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