

# My Energy Discount

Apply for Avista's monthly bill discount program today.

**\*Required**

## CUSTOMER INFORMATION

FIRST NAME\* \_\_\_\_\_ LAST NAME\* \_\_\_\_\_  
(As it appears on your Avista bill.)

AVISTA ACCOUNT NUMBER \_\_\_\_\_

EMAIL ADDRESS \_\_\_\_\_  
(By providing your email address, you authorize Avista to send you information regarding your Avista account.)

DAYTIME PHONE NUMBER \_\_\_\_\_

ADDRESS WHERE YOU RECEIVE SERVICE\* (Do not use PO Box.)  
\_\_\_\_\_

CITY\* \_\_\_\_\_ STATE\* \_\_\_\_\_ ZIP\* \_\_\_\_\_

PREFERRED METHOD OF COMMUNICATION?  MAIL  EMAIL  PHONE

## HOUSEHOLD INFORMATION

HOW MANY PEOPLE RESIDE IN YOUR HOUSEHOLD?\* \_\_\_\_\_

HOUSEHOLD INCOME\* Please add up all the income from every household member, before taxes and deductions.  
Select either monthly or annual income and indicate the amount in the space below:

MONTHLY INCOME \_\_\_\_\_  ANNUAL INCOME \_\_\_\_\_

HOW MUCH OF THIS INCOME WAS FROM EMPLOYMENT?\* \_\_\_\_\_

IS YOUR HOUSEHOLD SUPPORTED ENTIRELY BY A FIXED INCOME FROM ANY OF  
THE FOLLOWING SOURCES: SSI, SSID, PENSION, VETERANS PAY, OR OTHER PRIVATE DISABILITY  
INCOME?  Yes  No

HOUSING  Own/Buy  Rent

FUEL/HEAT SOURCE  Electric  Natural Gas  Other  Don't Know

## DEMOGRAPHICS

To create a program that best serves our customers, the following optional demographic information would be  
appreciated. This voluntary information will be anonymous and will not impact your ability to receive assistance.

Please select the boxes that best describe you as a participant in the My Energy Discount – Washington program:

EDUCATION  0-8 Grade  9-12 Non-High School Graduate  High School Graduate/GED  
 12+ Some Post-Secondary  2-4 Year College Graduate

DO YOU IDENTIFY AS A PERSON WITH A DISABILITY OR OTHER LONG-TERM

CHRONIC CONDITION?  Yes  No

MILITARY VETERAN  Yes  No

SENIOR OVER 60  Yes  No

RACE  American Indian or Alaskan Native  Asian  Black or African American  
 Native Hawaiian or other Pacific Islander  White  Multi-Race  Other

ETHNICITY Hispanic or Latino  Yes  No

PREFERRED LANGUAGE  English  Spanish  Other (please note) \_\_\_\_\_

HOW DID YOU HEAR ABOUT AVISTA'S MY ENERGY BILL DISCOUNT PROGRAM?

Local Community Agency (agency name) \_\_\_\_\_  
 Avista  Family/Friend  Other (please note) \_\_\_\_\_

WOULD YOU LIKE TO BE CONTACTED FOR ADDITIONAL HELP WITH PAST DUE BALANCES?

Yes  No

WHAT OTHER TYPES OF ASSISTANCE WOULD YOU LIKE TO LEARN ABOUT  
FROM YOUR LOCAL COMMUNITY ACTION AGENCY?

Food  Housing  Other Utilities  Weatherization  Financial Education



Scan to apply  
at myavista.com.

You can also apply by calling Avista  
customer service at (800) 227-9187.

(continued on reverse side)



# Please send completed application to:

**Avista**  
**Lobby Rep, MSC-34**  
**PO Box 3727**  
**Spokane, WA 99220-3727**

You can also apply by calling Avista customer service at **(800) 227-9187** Monday - Friday, 7 am to 6 pm. You can also schedule an appointment with your local community action agency (see chart below) to complete the full enrollment application, as well as receive information on additional forms of assistance.

Agency	Contact Information	Service Area
Community Action Partnership (CAP)	(208) 746-3351	Asotin County
Opportunities Industrialization Center (OIC) of Washington	(509) 765-9206	Adams, Franklin and Grant Counties
Rural Resources - Community Action	(509) 685-6000	Stevens, Ferry, Lincoln & Pend Oreille Counties
Spokane Neighborhood Action Partners (SNAP)	(509) 456-SNAP (7627)	Spokane County
Community Action Center (CAC)	(509) 334-9147	Whitman County
Washington Gorge Action Programs (WGAP)	(509) 493-2662 or (800) 755-1192	Klickitat and Skamania Counties
Spokane Tribe of Indians	(509) 458-8000	Spokane Tribe

## Customer Agreement:

By signing these terms and conditions, I certify that the information I have provided in this application is true and correct.

I certify that I am the Avista account holder or co-tenant of my household who is financially responsible for the Avista account. I further acknowledge that I have read and understand the contents of this application.

I also agree to the following terms and conditions for receiving Avista's My Energy Discount – Washington:

- I understand that I must declare my income and number of household members to determine my eligibility for Avista's My Energy Discount program.
- I agree and acknowledge that I may be required to verify my eligibility based on my declaration.
- I will notify my local community action agency if there is a change in household income and/or number of individuals living in my household while I am enrolled in the program.
- I understand that by updating my household information with my local community action agency, my discount amount may be changed to reflect my household situation.
- Beyond any changes in my household income and/or number of individuals living in my household, I understand I will need to requalify for the bill discount to maintain the discount of the original enrollment period.
- I understand that my information will be shared with my local community action agency to refer me for other assistance programs.
- I authorize Avista to share my information with my local community action agency.

**Signed:**

**Date:**  **\*Required**

**Think you don't qualify? You might be surprised.** We use income guidelines to help determine who qualifies for a discount. When you apply, we ask for your gross income (your total income before taxes). But behind the scenes, we take off a portion of income earned through work—so the numbers on the chart aren't always exact for every customer and household. **Even if your income seems a bit too high, you might still qualify.** The best way to find out is to apply!

Washington Income Guidelines:	
Total Gross household income is before any deductions or taxes. It includes all revenues from all people living in the home, including but not limited to wages, salaries, spousal and child support payments, public assistance payments, Social Security and pensions, housing and military subsidies, rental income, income from self-employment, and all employment-related, non-cash income.	

County	Income Reporting	1 Person	2 Person	3 Person	4 Person	5 Person	6 Person	7 Person	8 Person*
Adams, Ferry, Grant, Klickitat, Lincoln, Pend Oreille, Stevens	Monthly	\$4,425	\$5,058	\$5,692	\$6,321	\$6,829	\$7,333	\$8,108	\$9,025
	Yearly	\$53,100	\$60,700	\$68,300	\$75,850	\$81,950	\$88,000	\$97,300	\$108,300
Asotin	Monthly	\$4,067	\$4,650	\$5,229	\$5,808	\$6,275	\$7,192	\$8,108	\$9,025
	Yearly	\$48,800	\$55,800	\$62,750	\$69,700	\$75,300	\$86,300	\$97,300	\$108,300
Franklin	Monthly	\$4,929	\$5,633	\$6,338	\$7,042	\$7,608	\$8,171	\$8,733	\$9,296
	Yearly	\$59,150	\$67,600	\$76,050	\$84,500	\$91,300	\$98,050	\$104,800	\$111,550
Skamania	Monthly	\$5,796	\$6,621	\$7,450	\$8,275	\$8,938	\$9,600	\$10,263	\$10,925
	Yearly	\$69,550	\$79,450	\$89,400	\$99,300	\$107,250	\$115,200	\$123,150	\$131,100
Spokane	Monthly	\$4,708	\$5,379	\$6,050	\$6,721	\$7,263	\$7,800	\$8,338	\$9,025
	Yearly	\$56,500	\$64,550	\$72,600	\$80,650	\$87,150	\$93,600	\$100,050	\$108,300
Whitman	Monthly	\$4,592	\$5,246	\$5,900	\$6,554	\$7,079	\$7,604	\$8,129	\$9,025
	Yearly	\$55,100	\$62,950	\$70,800	\$78,650	\$84,950	\$91,250	\$97,550	\$108,300

\*Please call us at (800) 227-9187 if you have more than 8 people in your household.

Income Criteria: 0% to the greater of 200% Federal Poverty Level (FPL) or 80% Area Median Income (AMI) as of 10/01/2025.